








## Clever Application Technology Support

### CHEAT SHEET

Application Icon	Application Name	Troubleshooting Website	Tech Support Contact Info
	Pinellas County Schools- General TECH Support	Digital Learning Help Resources Page: <a href="https://www.pcsb.org/digitallearninfo">https://www.pcsb.org/digitallearninfo</a>	Website: <a href="https://www.pcsb.org/domain/211">https://www.pcsb.org/domain/211</a>  Phone: 588-6060
	Clever	Clever Status Check: <a href="https://status.clever.com/">https://status.clever.com/</a> Help Center: <a href="https://support.clever.com/hc/en-us">https://support.clever.com/hc/en-us</a>	To submit a HELP request: <a href="http://support.clever.com/hc/en-us/requests/new">http://support.clever.com/hc/en-us/requests/new</a>
	iReady	Help Website: <a href="https://i-readycentral.com/articles/support/">https://i-readycentral.com/articles/support/</a>	<b>Technical Support</b> Email: <a href="mailto:i-ReadySupport@cainc.com">i-ReadySupport@cainc.com</a> Mon–Fri 7:00 a.m.–9:00 p.m. ET Phone: 800-225-0248 (Note: An email to us will automatically generate a support case for our technical support team.)
	iStation	Download & Technical Info: <a href="https://www.istation.com/Support">https://www.istation.com/Support</a>	For further assistance, contact our support team: <b>E-mail:</b> <a href="mailto:support@lstation.com">support@lstation.com</a> <b>Phone:</b> <a href="tel:1-866-883-READ">1-866-883-READ</a>
	MyOn	Troubleshooting Website: <a href="https://help2.renaissance.com/myON">https://help2.renaissance.com/myON</a>	<b>Live Support</b> Call myON Support at 888-728-1266.  <b>Email Support</b> You can send an e-mail to: <a href="mailto:myonsupport@renaissance.com">myonsupport@renaissance.com</a> . Please be sure to include your first and last name, name of school and school district, student's ID number (if applicable), and problem description or question
	BrainPop	Help Center: <a href="https://help.brainpop.com/hc/en-us/sections/360004443072-Troubleshooting">https://help.brainpop.com/hc/en-us/sections/360004443072-Troubleshooting</a>	Email: <a href="https://help.brainpop.com/hc/en-us/requests/new">https://help.brainpop.com/hc/en-us/requests/new</a>  <b>Phone</b> <a href="tel:212-574-6000">212-574-6000</a> <b>Toll-Free</b> <a href="tel:866-54-BRAIN">866-54-BRAIN (866-542-7246)</a>
	Dreambox	Troubleshooting website: <a href="https://support.dreambox.com/s/">https://support.dreambox.com/s/</a>	Emailed Support: <a href="https://support.dreambox.com/s/contactsupport">https://support.dreambox.com/s/contactsupport</a>  Customer Support #:1 (877) 451-7845