School Quality Survey for Parents: Highland Lakes Elementary

Results

2021-2022 School Year
## Participation

<table>
<thead>
<tr>
<th>Responding Group</th>
<th>Number of Invitations Delivered (NMax)</th>
<th>Number of Responses (N)</th>
<th>Response Rate</th>
<th>Public Access Link Responses</th>
<th>Total Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parents</td>
<td></td>
<td>32</td>
<td></td>
<td>60</td>
<td>92</td>
</tr>
</tbody>
</table>
How would you rate the overall quality of your child’s school? (N=92)

- Excellent: 62%
- Good: 33%
- Fair: 0%
- Poor: 5%
Overall Quality: Comparison Over Time

How would you rate the overall quality of your child's school?

- Excellent: 62% (2021-2022), 62% (2020-2021)
- Good: 33% (2021-2022), 26% (2020-2021)
- Fair: 4% (2021-2022), 11% (2020-2021)
- Poor: 1% (2021-2022), 1% (2020-2021)
How strongly do you agree or disagree with the following statements?

- This school has high learning standards for all students. (N=92)
  - Strongly Agree: 43%
  - Agree: 48%
  - Disagree: 8%

- Teachers set high expectations for all students. (N=92)
  - Strongly Agree: 47%
  - Agree: 46%
  - Disagree: 10%

- This school’s learning standards and expectations are clearly explained to students. (N=92)
  - Strongly Agree: 49%
  - Agree: 38%
  - Disagree: 8%

- Students are challenged by their schoolwork. (N=92)
  - Strongly Agree: 47%
  - Agree: 39%
  - Disagree: 14%

- Teachers give timely feedback about student work. (N=92)
  - Strongly Agree: 45%
  - Agree: 37%
  - Disagree: 14%
Academic Support (Continued)

How strongly do you agree or disagree with the following statements?

- Teachers give helpful feedback about student work. (N=92)
  - Strongly Agree: 42%
  - Agree: 38%
  - Disagree: 15%

- Teachers successfully show students how lessons relate to life outside of school. (N=92)
  - Strongly Agree: 36%
  - Agree: 37%
  - Disagree: 11%
  - Strongly Disagree: 14%

- This school offers a variety of academic courses. (N=92)
  - Strongly Agree: 34%
  - Agree: 40%
  - Disagree: 12%
  - Strongly Disagree: 13%
Academic Support: Comparison Over Time

How strongly do you agree or disagree with the following statements?

- This school has high learning standards for all students.
  - 2021-2022 (N=92): 91%
  - 2020-2021 (N=74): 90%

- Teachers set high expectations for all students.
  - 2021-2022 (N=92): 92%
  - 2020-2021 (N=74): 90%

- This school’s learning standards and expectations are clearly explained to students.
  - 2021-2022 (N=92): 87%
  - 2020-2021 (N=74): 84%

- Students are challenged by their schoolwork.
  - 2021-2022 (N=92): 86%
  - 2020-2021 (N=74): 88%

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don’t Know
Academic Support: Comparison Over Time (Continued)

How strongly do you agree or disagree with the following statements?

- Teachers give timely feedback about student work.
- Teachers give helpful feedback about student work.
- Teachers successfully show students how lessons relate to life outside of school.
- This school offers a variety of academic courses.

**Percentage Strongly Agree or Agree**

<table>
<thead>
<tr>
<th>Statement</th>
<th>2021-2022 (N=92)</th>
<th>2020-2021 (N=74)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Teachers give timely feedback about student work.</td>
<td>82%</td>
<td>81%</td>
</tr>
<tr>
<td>Teachers give helpful feedback about student work.</td>
<td>80%</td>
<td>81%</td>
</tr>
<tr>
<td>Teachers successfully show students how lessons relate to life outside of school.</td>
<td>73%</td>
<td>72%</td>
</tr>
<tr>
<td>This school offers a variety of academic courses.</td>
<td>74%</td>
<td>80%</td>
</tr>
</tbody>
</table>

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don’t Know
Student Support

How strongly do you agree or disagree with the following statements?

There is a teacher, counselor, or other staff member to whom a student can go for help with a school problem. (N=92)

- Strongly Agree: 49%
- Agree: 39%
- Disagree: 5%
- Strongly Disagree: 7%
- Don't Know: 7%

There is a teacher, counselor, or other staff member to whom a student can go for help with a personal problem. (N=91)

- Strongly Agree: 45%
- Agree: 31%
- Disagree: 7%
- Strongly Disagree: 18%
Student Support (Continued)

How strongly do you agree or disagree with the following statements?

This school offers students a variety of extracurricular activities. (N=92)

Students receive the support they need to prepare for the future. (N=92)

Students in this school receive support that addresses their individual needs. (N=92)
Student Support: Comparison Over Time

How strongly do you agree or disagree with the following statements?

1. There is a teacher, counselor, or other staff member to whom a student can go for help with a school problem.
   - 2021-2022 (N=92): 88%
   - 2020-2021 (N=74): 89%

2. There is a teacher, counselor, or other staff member to whom a student can go for help with a personal problem.
   - 2021-2022 (N=92): 76%
   - 2020-2021 (N=74): 84%

3. This school offers students a variety of extracurricular activities.
   - 2021-2022 (N=92): 71%
   - 2020-2021 (N=74): 64%

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don’t Know
How strongly do you agree or disagree with the following statements?

1. Students receive the support they need to prepare for the future.
   - 2021-2022: 77%
   - 2020-2021: 82%

2. Students in this school receive support that addresses their individual needs.
   - 2021-2022: 76%
   - 2020-2021: 77%

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don’t Know
School Leadership

How strongly do you agree or disagree with the following statements?

School administrators (principals and assistant principals) make decisions that are in the best interests of students. (N=92)

- Strongly Agree: 49%
- Agree: 41%
- Disagree: 7%

School administrators (principals and assistant principals) clearly communicate the school's mission and vision. (N=92)

- Strongly Agree: 50%
- Agree: 40%
School Leadership (Continued)

How strongly do you agree or disagree with the following statements?

1. School administrators (principals and assistant principals) are available when I have a concern. (N=92)
   - Strongly Agree: 53%
   - Agree: 34%
   - Disagree: 9%
   - Strongly Disagree: 9%
   - Don't Know: 0%

2. School administrators (principals and assistant principals) are courteous when I have a concern. (N=92)
   - Strongly Agree: 59%
   - Agree: 28%
   - Disagree: 9%
   - Strongly Disagree: 9%
   - Don't Know: 0%

3. School administrators (principals and assistant principals) are responsive when I have a concern. (N=92)
   - Strongly Agree: 60%
   - Agree: 26%
   - Disagree: 10%
   - Strongly Disagree: 9%
   - Don't Know: 0%
School Leadership: Comparison Over Time

How strongly do you agree or disagree with the following statements?

- School administrators (principals and assistant principals) make decisions that are in the best interests of students.
  - 2021-2022 (N=92): 90%
  - 2020-2021 (N=74): 77%

- School administrators (principals and assistant principals) clearly communicate the school's mission and vision.
  - 2021-2022 (N=92): 90%
  - 2020-2021 (N=74): 85%

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don’t Know
How strongly do you agree or disagree with the following statements?

- School administrators (principals and assistant principals) are available when I have a concern.
  - 2021-2022 (N=92): 87%
  - 2020-2021 (N=74): 82%

- School administrators (principals and assistant principals) are courteous when I have a concern.
  - 2021-2022 (N=92): 87%
  - 2020-2021 (N=74): 86%

- School administrators (principals and assistant principals) are responsive when I have a concern.
  - 2021-2022 (N=92): 86%
  - 2020-2021 (N=74): 81%

*Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don’t Know*
Family Involvement

How strongly do you agree or disagree with the following statements?

Families are informed about virtual and/or in-person school-sponsored activities, such as tutoring, after-school programs, and student performances. (N=92)

- Strongly Agree: 52%
- Agree: 42%
- Disagree: 0%
- Strongly Disagree: 0%
- Don't Know: 20%

Families are encouraged to attend virtual and/or in-person school-sponsored activities, such as back-to-school night. (N=92)

- Strongly Agree: 54%
- Agree: 42%
- Disagree: 0%
- Strongly Disagree: 0%
- Don't Know: 20%
Family Involvement (Continued)

How strongly do you agree or disagree with the following statements?

- **Staff members and families treat each other with respect.**
  (N=92)
  - Strongly Agree: 57%
  - Agree: 35%
  - Disagree: 9%

- **This school respects and values input provided by families.**
  (N=92)
  - Strongly Agree: 47%
  - Agree: 41%
  - Disagree: 9%

- **This school uses family input to improve student achievement.**
  (N=92)
  - Strongly Agree: 41%
  - Agree: 36%
  - Disagree: 17%

Legend:
- **Strongly Agree**
- **Agree**
- **Disagree**
- **Strongly Disagree**
- **Don't Know**
How strongly do you agree or disagree with the following statements?

- Families are informed about virtual and/or in-person school-sponsored activities, such as tutoring, after-school programs, and student performances.
  - 2021-2022 (N=92): 95%
  - 2020-2021 (N=74): 89%

- Families are encouraged to attend virtual and/or in-person school-sponsored activities, such as back-to-school night.
  - 2021-2022 (N=92): 97%
  - 2020-2021 (N=74): 93%

- Staff members and families treat each other with respect.
  - 2021-2022 (N=92): 91%
  - 2020-2021 (N=74): 92%

*Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don’t Know*
Family Involvement: Comparison Over Time (Continued)

How strongly do you agree or disagree with the following statements?

- This school respects and values input provided by families.
  - 2021-2022: 88% Strongly Agree or Agree
  - 2020-2021: 82% Strongly Agree or Agree

- This school uses family input to improve student achievement.
  - 2021-2022: 77% Strongly Agree or Agree
  - 2020-2021: 72% Strongly Agree or Agree

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

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Safety and Behavior

How strongly do you agree or disagree with the following statements?

- **All school staff members are aware of the safety and security procedures. (N=92)**
  - Strongly Agree: 49%
  - Agree: 36%
  - Disagree: 13%

- **All students are aware of the safety and security procedures. (N=92)**
  - Strongly Agree: 43%
  - Agree: 45%
  - Disagree: 9%

- **This school is safe. (N=91)**
  - Strongly Agree: 56%
  - Agree: 37%
  - Disagree: 7%

- **Student discipline is enforced consistently for all students. (N=92)**
  - Strongly Agree: 41%
  - Agree: 33%
  - Disagree: 18%

- **Staff members and students treat each other with respect. (N=92)**
  - Strongly Agree: 47%
  - Agree: 34%
  - Disagree: 7%
Safety and Behavior (Continued)

How strongly do you agree or disagree with the following statements?

- Staff members are responsive when students report bullying. (N=92)
  - Strongly Agree: 37%
  - Agree: 29%
  - Disagree: 7%
  - Strongly Disagree: 26%

- Bullying is not tolerated. (N=92)
  - Strongly Agree: 43%
  - Agree: 34%
  - Disagree: 18%

- Students in this school are treated fairly regardless of their race, culture, religion, sexual orientation, gender, or disabilities. (N=92)
  - Strongly Agree: 51%
  - Agree: 37%
  - Disagree: 12%
Safety and Behavior: Comparison Over Time

How strongly do you agree or disagree with the following statements?

- All school staff members are aware of the safety and security procedures.
- All students are aware of the safety and security procedures.
- This school is safe.
- Student discipline is enforced consistently for all students.

<table>
<thead>
<tr>
<th>Statement</th>
<th>2021-2022 (N=92)</th>
<th>2020-2021 (N=74)</th>
</tr>
</thead>
<tbody>
<tr>
<td>All school staff members are aware of the safety and security procedures.</td>
<td>85%</td>
<td>86%</td>
</tr>
<tr>
<td>All students are aware of the safety and security procedures.</td>
<td>88%</td>
<td>85%</td>
</tr>
<tr>
<td>This school is safe.</td>
<td>93%</td>
<td>93%</td>
</tr>
<tr>
<td>Student discipline is enforced consistently for all students.</td>
<td>74%</td>
<td>70%</td>
</tr>
</tbody>
</table>

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don’t Know
How strongly do you agree or disagree with the following statements?

- Staff members and students treat each other with respect.
  - 2021-2022: 80%
  - 2020-2021: 84%

- Staff members are responsive when students report bullying.
  - 2021-2022: 66%
  - 2020-2021: 61%

- Bullying is not tolerated.
  - 2021-2022: 77%
  - 2020-2021: 77%

- Students in this school are treated fairly regardless of their race, culture, religion, sexual orientation, gender, or disabilities.
  - 2021-2022: 88%
  - 2020-2021: 78%
## Highest Ranking Indicators

<table>
<thead>
<tr>
<th>Survey Item</th>
<th>Percentage Strongly Agree or Agree (%)</th>
<th>School Climate Topic</th>
</tr>
</thead>
<tbody>
<tr>
<td>Families are encouraged to attend virtual and/or in-person school-sponsored activities, such as back-to-school night.</td>
<td>97%</td>
<td>Family Involvement</td>
</tr>
<tr>
<td>Families are informed about virtual and/or in-person school-sponsored activities, such as tutoring, after-school programs, and student performances.</td>
<td>95%</td>
<td>Family Involvement</td>
</tr>
<tr>
<td>This school is safe.</td>
<td>93%</td>
<td>Safety and Behavior</td>
</tr>
<tr>
<td>Teachers set high expectations for all students.</td>
<td>92%</td>
<td>Academic Support</td>
</tr>
<tr>
<td>This school has high learning standards for all students.</td>
<td>91%</td>
<td>Academic Support</td>
</tr>
</tbody>
</table>
## Lowest Ranking Indicators

<table>
<thead>
<tr>
<th>Survey Item</th>
<th>Percentage Strongly Disagree or Disagree (%)</th>
<th>School Climate Topic</th>
</tr>
</thead>
<tbody>
<tr>
<td>Students in this school receive support that addresses their individual needs.</td>
<td>20%</td>
<td>Student Support</td>
</tr>
<tr>
<td>This school offers students a variety of extracurricular activities.</td>
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<td>Teachers give helpful feedback about student work.</td>
<td>18%</td>
<td>Academic Support</td>
</tr>
<tr>
<td>Teachers give timely feedback about student work.</td>
<td>17%</td>
<td>Academic Support</td>
</tr>
<tr>
<td>Students receive the support they need to prepare for the future.</td>
<td>14%</td>
<td>Student Support</td>
</tr>
</tbody>
</table>
How likely are you to recommend your child's school to a family member or friend? (N=92)

<table>
<thead>
<tr>
<th>Rating</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>49%</td>
</tr>
<tr>
<td>9</td>
<td>18%</td>
</tr>
<tr>
<td>8</td>
<td>13%</td>
</tr>
<tr>
<td>7</td>
<td>9%</td>
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<td>6</td>
<td>0%</td>
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<td>5</td>
<td>4%</td>
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<tr>
<td>4</td>
<td>1%</td>
</tr>
<tr>
<td>3</td>
<td>2%</td>
</tr>
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<td>0%</td>
</tr>
<tr>
<td>1</td>
<td>0%</td>
</tr>
<tr>
<td>0</td>
<td>3%</td>
</tr>
</tbody>
</table>

Note: The Net Promoter Score (NPS) serves as a proxy for public confidence in the district. It is calculated by subtracting the percentage of detractors (0-6) from promoter (9-10) which gives a value between -100 to 100. A positive score means there are more people promoting the district than detracting from it. Passives (7-8) represent individuals who do not have an unequivocal opinion about their school or district.
Net Promoter Score - District

How likely are you to recommend Pinellas County Schools to a family member or friend? (N=92)

- 10 - Extremely Likely: 50%
- 9: 16%
- 8: 13%
- 7: 11%
- 6: 0%
- 5: 4%
- 4: 0%
- 3: 2%
- 2: 1%
- 1: 0%
- 0 - Not at all Likely: 2%

Note: The Net Promoter Score (NPS) serves as a proxy for public confidence in the district. It is calculated by subtracting the percentage of detractors (0-6) from promoter (9-10) which gives a value between -100 to 100. A positive score means there are more people promoting the district than detracting from it. Passives (7-8) represent individuals who do not have an unequivocal opinion about their school or district.
# Grade

Please select your child’s grade. (N=80)

<table>
<thead>
<tr>
<th>Response</th>
<th>Count (N)</th>
<th>Percentage (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pre-K</td>
<td>7</td>
<td>9%</td>
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<tr>
<td>Kindergarten</td>
<td>14</td>
<td>18%</td>
</tr>
<tr>
<td>Grade 1</td>
<td>12</td>
<td>15%</td>
</tr>
<tr>
<td>Grade 2</td>
<td>15</td>
<td>19%</td>
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<tr>
<td>Grade 3</td>
<td>5</td>
<td>6%</td>
</tr>
<tr>
<td>Grade 4</td>
<td>20</td>
<td>25%</td>
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</table>
Please select your child's grade. (N=80)

<table>
<thead>
<tr>
<th>Response</th>
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<th>Percentage (%)</th>
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<tbody>
<tr>
<td>Grade 5</td>
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<td>8%</td>
</tr>
<tr>
<td>Grade 6</td>
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<td>0%</td>
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<td>Grade 7</td>
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<td>0%</td>
</tr>
<tr>
<td>Grade 8</td>
<td>0</td>
<td>0%</td>
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</table>
Please select your child's grade. (N=80)

<table>
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<tr>
<th>Response</th>
<th>Count (N)</th>
<th>Percentage (%)</th>
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<tbody>
<tr>
<td>Grade 9</td>
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<td>1%</td>
</tr>
<tr>
<td>Grade 10</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Grade 11</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Grade 12</td>
<td>0</td>
<td>0%</td>
</tr>
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</table>