School Quality Survey for Parents: Hollins High School

Results

2021-2022 School Year
## Participation

<table>
<thead>
<tr>
<th>Responding Group</th>
<th>Number of Invitations Delivered (NMax)</th>
<th>Number of Responses (N)</th>
<th>Response Rate</th>
<th>Public Access Link Responses</th>
<th>Total Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parents</td>
<td>112</td>
<td></td>
<td>125</td>
<td></td>
<td>237</td>
</tr>
</tbody>
</table>
Overall Quality

How would you rate the overall quality of your child’s school? (N=237)

- Excellent: 45%
- Good: 45%
- Fair: 7%
- Poor: 0%
Overall Quality: Comparison Over Time

How would you rate the overall quality of your child’s school?

- **Excellent**: 2021-2022 (N=237) - 45% (Green) vs. 2020-2021 (N=148) - 34% (Blue)
- **Good**: 2021-2022 (N=237) - 45% (Green) vs. 2020-2021 (N=148) - 39% (Blue)
- **Fair**: 2021-2022 (N=237) - 7% (Green) vs. 2020-2021 (N=148) - 23% (Blue)
- **Poor**: 2021-2022 (N=237) - 3% (Green) vs. 2020-2021 (N=148) - 5% (Blue)
Academic Support

How strongly do you agree or disagree with the following statements?

- This school has high learning standards for all students. (N=237)
  - Strongly Agree: 35%
  - Agree: 52%
  - Disagree: 5%
  - Strongly Disagree: 5%
  - Don't Know: 5%

- Teachers set high expectations for all students. (N=234)
  - Strongly Agree: 34%
  - Agree: 55%
  - Disagree: 6%
  - Strongly Disagree: 6%
  - Don't Know: 6%

- This school’s learning standards and expectations are clearly explained to students. (N=236)
  - Strongly Agree: 36%
  - Agree: 51%
  - Disagree: 7%
  - Strongly Disagree: 7%
  - Don't Know: 7%

- Students are challenged by their schoolwork. (N=237)
  - Strongly Agree: 38%
  - Agree: 49%
  - Disagree: 7%
  - Strongly Disagree: 7%
  - Don't Know: 7%

- Teachers give timely feedback about student work. (N=237)
  - Strongly Agree: 24%
  - Agree: 46%
  - Disagree: 17%
  - Strongly Disagree: 8%
  - Don't Know: 5%
Academic Support (Continued)

How strongly do you agree or disagree with the following statements?

- Teachers give helpful feedback about student work. (N=236)
  - Strongly Agree: 25%
  - Agree: 51%
  - Disagree: 12%
  - Strongly Disagree: 7%
  - Don't Know: 5%

- Teachers successfully show students how lessons relate to life outside of school. (N=236)
  - Strongly Agree: 22%
  - Agree: 39%
  - Disagree: 6%
  - Strongly Disagree: 6%
  - Don't Know: 28%

- This school offers a variety of academic courses. (N=237)
  - Strongly Agree: 48%
  - Agree: 45%
  - Disagree: 5%
  - Don't Know: 2%
**Academic Support: Comparison Over Time**

How strongly do you agree or disagree with the following statements?

- This school has high learning standards for all students.
- Teachers set high expectations for all students.
- This school’s learning standards and expectations are clearly explained to students.
- Students are challenged by their schoolwork.

<table>
<thead>
<tr>
<th>Statement</th>
<th>2021-2022 (N=236)</th>
<th>2020-2021 (N=147)</th>
</tr>
</thead>
<tbody>
<tr>
<td>This school has high learning standards for all students.</td>
<td>87%</td>
<td>77%</td>
</tr>
<tr>
<td>Teachers set high expectations for all students.</td>
<td>89%</td>
<td>76%</td>
</tr>
<tr>
<td>This school’s learning standards and expectations are clearly explained</td>
<td>86%</td>
<td>73%</td>
</tr>
<tr>
<td>Students are challenged by their schoolwork.</td>
<td>88%</td>
<td>82%</td>
</tr>
</tbody>
</table>
Academic Support: Comparison Over Time (Continued)

How strongly do you agree or disagree with the following statements?

- Teachers give timely feedback about student work.
  - 2021-2022: 70% Strongly Agree or Agree
  - 2020-2021: 51% Strongly Agree or Agree

- Teachers give helpful feedback about student work.
  - 2021-2022: 76% Strongly Agree or Agree
  - 2020-2021: 56% Strongly Agree or Agree

- Teachers successfully show students how lessons relate to life outside of school.
  - 2021-2022: 61% Strongly Agree or Agree
  - 2020-2021: 49% Strongly Agree or Agree

- This school offers a variety of academic courses.
  - 2021-2022: 93% Strongly Agree or Agree
  - 2020-2021: 88% Strongly Agree or Agree

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don’t Know
Student Support

How strongly do you agree or disagree with the following statements?

There is a teacher, counselor, or other staff member to whom a student can go for help with a school problem. (N=237)

- Strongly Agree: 40%
- Agree: 47%
- Disagree: 6%

There is a teacher, counselor, or other staff member to whom a student can go for help with a personal problem. (N=237)

- Strongly Agree: 35%
- Agree: 42%
- Disagree: 5%
- Strongly Disagree: 15%
How strongly do you agree or disagree with the following statements?

This school offers students a variety of extracurricular activities. (N=237)

- Strongly Agree: 40%
- Agree: 51%
- Disagree: 6%

Students receive the support they need to prepare for the future. (N=236)

- Strongly Agree: 31%
- Agree: 49%
- Disagree: 8%
- Strongly Disagree: 5%

- Don't Know: 7%

Students in this school receive support that addresses their individual needs. (N=237)

- Strongly Agree: 28%
- Agree: 43%
- Disagree: 10%
- Strongly Disagree: 6%

- Don't Know: 13%
Student Support: Comparison Over Time

How strongly do you agree or disagree with the following statements?

11

There is a teacher, counselor, or other staff member to whom a student can go for help with a school problem.

<table>
<thead>
<tr>
<th>Answer</th>
<th>2021-2022 (N=237)</th>
<th>2020-2021 (N=147)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly Agree</td>
<td>87%</td>
<td>77%</td>
</tr>
<tr>
<td>Agree</td>
<td>76%</td>
<td>65%</td>
</tr>
<tr>
<td>Disagree</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Strongly Disagree</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Don't Know</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

There is a teacher, counselor, or other staff member to whom a student can go for help with a personal problem.

<table>
<thead>
<tr>
<th>Answer</th>
<th>2021-2022 (N=237)</th>
<th>2020-2021 (N=147)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly Agree</td>
<td>87%</td>
<td>77%</td>
</tr>
<tr>
<td>Agree</td>
<td>76%</td>
<td>65%</td>
</tr>
<tr>
<td>Disagree</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Strongly Disagree</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Don't Know</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

This school offers students a variety of extracurricular activities.

<table>
<thead>
<tr>
<th>Answer</th>
<th>2021-2022 (N=237)</th>
<th>2020-2021 (N=147)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly Agree</td>
<td>91%</td>
<td>78%</td>
</tr>
<tr>
<td>Agree</td>
<td>78%</td>
<td></td>
</tr>
<tr>
<td>Disagree</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Strongly Disagree</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Don't Know</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don’t Know
How strongly do you agree or disagree with the following statements?

- Students receive the support they need to prepare for the future.
  - 2021-2022 (N=237): 80% Strongly Agree or Agree
  - 2020-2021 (N=147): 72% Strongly Agree or Agree

- Students in this school receive support that addresses their individual needs.
  - 2021-2022 (N=237): 71% Strongly Agree or Agree
  - 2020-2021 (N=147): 62% Strongly Agree or Agree

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don’t Know
### School Leadership

How strongly do you agree or disagree with the following statements?

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
<th>Don't Know</th>
</tr>
</thead>
<tbody>
<tr>
<td>School administrators (principals and assistant principals) make decisions that are in the best interests of students. (N=237)</td>
<td>41%</td>
<td>41%</td>
<td>6%</td>
<td>8%</td>
<td>0%</td>
</tr>
<tr>
<td>School administrators (principals and assistant principals) clearly communicate the school's mission and vision. (N=237)</td>
<td>48%</td>
<td>43%</td>
<td>5%</td>
<td>0%</td>
<td>0%</td>
</tr>
</tbody>
</table>
School Leadership (Continued)

How strongly do you agree or disagree with the following statements?

School administrators (principals and assistant principals) are available when I have a concern. (N=236)

- 37% Strongly Agree
- 38% Agree
- 6% Disagree
- 16% Strongly Disagree
- 16% Don't Know

School administrators (principals and assistant principals) are courteous when I have a concern. (N=237)

- 38% Strongly Agree
- 43% Agree
- 15% Disagree
- 16% Strongly Disagree
- 15% Don't Know

School administrators (principals and assistant principals) are responsive when I have a concern. (N=237)

- 36% Strongly Agree
- 42% Agree
- 16% Disagree
- 16% Strongly Disagree
- 16% Don't Know
School Leadership: Comparison Over Time

How strongly do you agree or disagree with the following statements?

School administrators (principals and assistant principals) make decisions that are in the best interests of students.

- 2021-2022 (N=237): 82%
- 2020-2021 (N=147): 73%

School administrators (principals and assistant principals) clearly communicate the school’s mission and vision.

- 2021-2022 (N=237): 92%
- 2020-2021 (N=147): 83%

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don’t Know
How strongly do you agree or disagree with the following statements?

- School administrators (principals and assistant principals) are available when I have a concern.
  - 2021-2022 (N=237): 75% Strongly Agree or Agree
  - 2020-2021 (N=147): 63%

- School administrators (principals and assistant principals) are courteous when I have a concern.
  - 2021-2022 (N=237): 81% Strongly Agree or Agree
  - 2020-2021 (N=147): 77%

- School administrators (principals and assistant principals) are responsive when I have a concern.
  - 2021-2022 (N=237): 78% Strongly Agree or Agree
  - 2020-2021 (N=147): 64%

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don’t Know
Family Involvement

How strongly do you agree or disagree with the following statements?

Families are informed about virtual and/or in-person school-sponsored activities, such as tutoring, after-school programs, and student performances. (N=236)

- Strongly Agree: 49%
- Agree: 44%
- Disagree: 0%
- Strongly Disagree: 0%
- Don't Know: 20%

Families are encouraged to attend virtual and/or in-person school-sponsored activities, such as back-to-school night. (N=237)

- Strongly Agree: 46%
- Agree: 48%
- Disagree: 4%
- Strongly Disagree: 0%
- Don't Know: 20%
Family Involvement (Continued)

How strongly do you agree or disagree with the following statements?

- Staff members and families treat each other with respect. (N=237)
  - Strongly Agree: 35%
  - Agree: 49%
  - Disagree: 13%

- This school respects and values input provided by families. (N=237)
  - Strongly Agree: 33%
  - Agree: 40%
  - Disagree: 20%

- This school uses family input to improve student achievement. (N=237)
  - Strongly Agree: 28%
  - Agree: 34%
  - Disagree: 30%
Family Involvement: Comparison Over Time

How strongly do you agree or disagree with the following statements?

- Families are informed about virtual and/or in-person school-sponsored activities, such as tutoring, after-school programs, and student performances. 93% (2021-2022) vs. 86% (2020-2021)
- Families are encouraged to attend virtual and/or in-person school-sponsored activities, such as back-to-school night. 94% (2021-2022) vs. 86% (2020-2021)
- Staff members and families treat each other with respect. 84% (2021-2022) vs. 76% (2020-2021)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don’t Know
Family Involvement: Comparison Over Time (Continued)

How strongly do you agree or disagree with the following statements?

This school respects and values input provided by families.
- 2021-2022 (N=237): 73%
- 2020-2021 (N=146): 66%

This school uses family input to improve student achievement.
- 2021-2022 (N=237): 62%
- 2020-2021 (N=146): 54%

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don’t Know
Safety and Behavior

How strongly do you agree or disagree with the following statements?

All school staff members are aware of the safety and security procedures. (N=237)

- Strongly Agree: 39%
- Agree: 35%
- Disagree: 22%

All students are aware of the safety and security procedures. (N=237)

- Strongly Agree: 37%
- Agree: 41%
- Disagree: 19%

This school is safe. (N=237)

- Strongly Agree: 34%
- Agree: 51%
- Disagree: 11%

Student discipline is enforced consistently for all students. (N=236)

- Strongly Agree: 23%
- Agree: 36%
- Disagree: 29%

Staff members and students treat each other with respect. (N=235)

- Strongly Agree: 23%
- Agree: 46%
- Disagree: 23%
How strongly do you agree or disagree with the following statements?

Staff members are responsive when students report bullying. (N=237)
- Strongly Agree: 20%
- Agree: 28%
- Disagree: 46%

Bullying is not tolerated. (N=236)
- Strongly Agree: 27%
- Agree: 39%
- Disagree: 28%

Students in this school are treated fairly regardless of their race, culture, religion, sexual orientation, gender, or disabilities. (N=236)
- Strongly Agree: 29%
- Agree: 42%
- Disagree: 23%
Safety and Behavior: Comparison Over Time

How strongly do you agree or disagree with the following statements?

- All school staff members are aware of the safety and security procedures.
  - 2021-2022: 74%
  - 2020-2021: 66%

- All students are aware of the safety and security procedures.
  - 2021-2022: 78%
  - 2020-2021: 75%

- This school is safe.
  - 2021-2022: 84%
  - 2020-2021: 77%

- Student discipline is enforced consistently for all students.
  - 2021-2022: 60%
  - 2020-2021: 46%
Safety and Behavior: Comparison Over Time (Continued)

How strongly do you agree or disagree with the following statements?

1. Staff members and students treat each other with respect.
   - 2021-2022: 69%
   - 2020-2021: 62%

2. Staff members are responsive when students report bullying.
   - 2021-2022: 48%
   - 2020-2021: 40%

3. Bullying is not tolerated.
   - 2021-2022: 66%
   - 2020-2021: 55%

4. Students in this school are treated fairly regardless of their race, culture, religion, sexual orientation, gender, or disabilities.
   - 2021-2022: 71%
   - 2020-2021: 63%
## Highest Ranking Indicators

<table>
<thead>
<tr>
<th>Survey Item</th>
<th>Percentage Strongly Agree or Agree (%)</th>
<th>School Climate Topic</th>
</tr>
</thead>
<tbody>
<tr>
<td>Families are encouraged to attend virtual and/or in-person school-sponsored activities, such as back-to-school night.</td>
<td>94%</td>
<td>Family Involvement</td>
</tr>
<tr>
<td>This school offers a variety of academic courses.</td>
<td>93%</td>
<td>Academic Support</td>
</tr>
<tr>
<td>Families are informed about virtual and/or in-person school-sponsored activities, such as tutoring, after-school programs, and student performances.</td>
<td>93%</td>
<td>Family Involvement</td>
</tr>
<tr>
<td>School administrators (principals and assistant principals) clearly communicate the school's mission and vision.</td>
<td>92%</td>
<td>School Leadership</td>
</tr>
<tr>
<td>This school offers students a variety of extracurricular activities.</td>
<td>91%</td>
<td>Student Support</td>
</tr>
</tbody>
</table>
## Lowest Ranking Indicators

<table>
<thead>
<tr>
<th>Survey Item</th>
<th>Percentage Strongly Disagree or Disagree (%)</th>
<th>School Climate Topic</th>
</tr>
</thead>
<tbody>
<tr>
<td>Teachers give timely feedback about student work.</td>
<td>25%</td>
<td>Academic Support</td>
</tr>
<tr>
<td>Teachers give helpful feedback about student work.</td>
<td>19%</td>
<td>Academic Support</td>
</tr>
<tr>
<td>Students in this school receive support that addresses their individual needs.</td>
<td>16%</td>
<td>Student Support</td>
</tr>
<tr>
<td>Students receive the support they need to prepare for the future.</td>
<td>13%</td>
<td>Student Support</td>
</tr>
<tr>
<td>Teachers successfully show students how lessons relate to life outside of school.</td>
<td>11%</td>
<td>Academic Support</td>
</tr>
</tbody>
</table>
Net Promoter Score - School

How likely are you to recommend your child’s school to a family member or friend? (N=237)

<table>
<thead>
<tr>
<th>Score</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>32%</td>
</tr>
<tr>
<td>9</td>
<td>16%</td>
</tr>
<tr>
<td>8</td>
<td>16%</td>
</tr>
<tr>
<td>7</td>
<td>13%</td>
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<tr>
<td>6</td>
<td>5%</td>
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<td>5</td>
<td>9%</td>
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<td>4</td>
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<td>2%</td>
</tr>
<tr>
<td>2</td>
<td>1%</td>
</tr>
<tr>
<td>1</td>
<td>0%</td>
</tr>
<tr>
<td>0</td>
<td>3%</td>
</tr>
</tbody>
</table>

Note: The Net Promoter Score (NPS) serves as a proxy for public confidence in the district. It is calculated by subtracting the percentage of detractors (0-6) from promoter (9-10) which gives a value between -100 to 100. A positive score means there are more people promoting the district than detracting from it. Passives (7-8) represent individuals who do not have an unequivocal opinion about their school or district.
Net Promoter Score - District

How likely are you to recommend Pinellas County Schools to a family member or friend? (N=235)

- 10 - Extremely Likely: 29%
- 9: 15%
- 8: 21%
- 7: 12%
- 6: 3%
- 5: 11%
- 4: 3%
- 3: 3%
- 2: 0%
- 1: 1%
- 0 - Not at all Likely: 2%

Note: The Net Promoter Score (NPS) serves as a proxy for public confidence in the district. It is calculated by subtracting the percentage of detractors (0-6) from promoter (9-10) which gives a value between -100 to 100. A positive score means there are more people promoting the district than detracting from it. Passives (7-8) represent individuals who do not have an unequivocal opinion about their school or district.
Please select your child's grade. (N=216)

<table>
<thead>
<tr>
<th>Response</th>
<th>Count (N)</th>
<th>Percentage (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pre-K</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Kindergarten</td>
<td>0</td>
<td>0%</td>
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<tr>
<td>Grade 1</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Grade 2</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Grade 3</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Grade 4</td>
<td>0</td>
<td>0%</td>
</tr>
</tbody>
</table>
Please select your child's grade. (N=216)

<table>
<thead>
<tr>
<th>Response</th>
<th>Count (N)</th>
<th>Percentage (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grade 5</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Grade 6</td>
<td>0</td>
<td>0%</td>
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<td>Grade 7</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Grade 8</td>
<td>0</td>
<td>0%</td>
</tr>
</tbody>
</table>
Please select your child's grade. (N=216)

<table>
<thead>
<tr>
<th>Response</th>
<th>Count (N)</th>
<th>Percentage (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grade 9</td>
<td>63</td>
<td>29%</td>
</tr>
<tr>
<td>Grade 10</td>
<td>58</td>
<td>27%</td>
</tr>
<tr>
<td>Grade 11</td>
<td>57</td>
<td>26%</td>
</tr>
<tr>
<td>Grade 12</td>
<td>38</td>
<td>18%</td>
</tr>
</tbody>
</table>