School Quality Survey for Parents: New Heights Elementary

Results

2021-2022 School Year
## Participation

<table>
<thead>
<tr>
<th>Responding Group</th>
<th>Number of Invitations Delivered (NMax)</th>
<th>Number of Responses (N)</th>
<th>Response Rate</th>
<th>Public Access Link Responses</th>
<th>Total Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parents</td>
<td>15</td>
<td></td>
<td>4</td>
<td></td>
<td>19</td>
</tr>
</tbody>
</table>
How would you rate the overall quality of your child's school? (N=19)

- Excellent: 42%
- Good: 47%
- Fair: 5%
- Poor: 5%
Overall Quality: Comparison Over Time

How would you rate the overall quality of your child's school?

<table>
<thead>
<tr>
<th>Rating</th>
<th>2021-2022 (N=19)</th>
<th>2020-2021 (N=28)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent</td>
<td>42%</td>
<td>43%</td>
</tr>
<tr>
<td>Good</td>
<td>47%</td>
<td>36%</td>
</tr>
<tr>
<td>Fair</td>
<td>5%</td>
<td>14%</td>
</tr>
<tr>
<td>Poor</td>
<td>7%</td>
<td>5%</td>
</tr>
</tbody>
</table>
Academic Support

How strongly do you agree or disagree with the following statements?

- This school has high learning standards for all students. (N=19) 47% Strongly Agree, 37% Agree, 11% Disagree, 5% Strongly Disagree
- Teachers set high expectations for all students. (N=19) 42% Strongly Agree, 47% Agree, 5% Disagree, 5% Strongly Disagree
- This school’s learning standards and expectations are clearly explained to students. (N=19) 42% Strongly Agree, 37% Agree, 11% Disagree, 5% Strongly Disagree
- Students are challenged by their schoolwork. (N=18) 56% Strongly Agree, 28% Agree, 6% Disagree, 6% Strongly Disagree
- Teachers give timely feedback about student work. (N=19) 47% Strongly Agree, 37% Agree, 5% Disagree, 11% Strongly Disagree
Academic Support (Continued)

How strongly do you agree or disagree with the following statements?

- Teachers give helpful feedback about student work. (N=19)
  - Strongly Agree: 37%
  - Agree: 32%
  - Disagree: 5%
  - Strongly Disagree: 11%
  - Don't Know: 16%

- Teachers successfully show students how lessons relate to life outside of school. (N=19)
  - Strongly Agree: 26%
  - Agree: 32%
  - Disagree: 11%
  - Strongly Disagree: 32%
  - Don't Know: 0%

- This school offers a variety of academic courses. (N=19)
  - Strongly Agree: 42%
  - Agree: 37%
  - Disagree: 5%
  - Strongly Disagree: 11%
  - Don't Know: 5%
How strongly do you agree or disagree with the following statements?

This school has high learning standards for all students.
- 2021-2022 (N=19): 84%
- 2020-2021 (N=28): 82%

Teachers set high expectations for all students.
- 2021-2022 (N=19): 89%
- 2020-2021 (N=28): 86%

This school’s learning standards and expectations are clearly explained to students.
- 2021-2022 (N=19): 79%
- 2020-2021 (N=28): 82%

Students are challenged by their schoolwork.
- 2021-2022 (N=19): 83%
- 2020-2021 (N=28): 70%
How strongly do you agree or disagree with the following statements?

- Teachers give timely feedback about student work. 84% 75%
- Teachers give helpful feedback about student work. 68% 86%
- Teachers successfully show students how lessons relate to life outside of school. 58% 79%
- This school offers a variety of academic courses. 71% 79%

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don’t Know

© 2022
How strongly do you agree or disagree with the following statements?

There is a teacher, counselor, or other staff member to whom a student can go for help with a school problem. (N=19)

- Strongly Agree: 47%
- Agree: 42%
- Disagree: 11%

There is a teacher, counselor, or other staff member to whom a student can go for help with a personal problem. (N=19)

- Strongly Agree: 47%
- Agree: 47%
- Disagree: 5%
Student Support (Continued)

How strongly do you agree or disagree with the following statements?

This school offers students a variety of extracurricular activities. (N=19)

- Strongly Agree: 32%
- Agree: 42%
- Disagree: 16%
- Strongly Disagree: 11%
- Don't Know: 11%

Students receive the support they need to prepare for the future. (N=19)

- Strongly Agree: 37%
- Agree: 32%
- Disagree: 5%
- Strongly Disagree: 11%
- Don't Know: 16%

Students in this school receive support that addresses their individual needs. (N=19)

- Strongly Agree: 53%
- Agree: 21%
- Disagree: 5%
- Strongly Disagree: 11%
- Don't Know: 11%
Student Support: Comparison Over Time

How strongly do you agree or disagree with the following statements?

1. There is a teacher, counselor, or other staff member to whom a student can go for help with a school problem.
   - 2021-2022: 89% (N=19)
   - 2020-2021: 71% (N=28)

2. There is a teacher, counselor, or other staff member to whom a student can go for help with a personal problem.
   - 2021-2022: 95% (N=19)
   - 2020-2021: 68% (N=28)

3. This school offers students a variety of extracurricular activities.
   - 2021-2022: 74% (N=19)
   - 2020-2021: 54% (N=28)

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don’t Know
How strongly do you agree or disagree with the following statements?

- Students receive the support they need to prepare for the future.
  - 2021-2022: 68% (N=19)
  - 2020-2021: 64% (N=28)

- Students in this school receive support that addresses their individual needs.
  - 2021-2022: 74% (N=19)
  - 2020-2021: 61% (N=28)
School Leadership

How strongly do you agree or disagree with the following statements?

School administrators (principals and assistant principals) make decisions that are in the best interests of students. (N=19)

- Strongly Agree: 47%
- Agree: 37%
- Disagree: 11%
- Strongly Disagree: 5%
- Don't Know: 5%

School administrators (principals and assistant principals) clearly communicate the school's mission and vision. (N=19)

- Strongly Agree: 42%
- Agree: 47%
- Disagree: 5%
- Strongly Disagree: 5%
- Don't Know: 5%
School Leadership (Continued)

How strongly do you agree or disagree with the following statements?

School administrators (principals and assistant principals) are available when I have a concern. (N=19)

- Strongly Agree: 47%
- Agree: 47%
- Disagree: 5%

School administrators (principals and assistant principals) are courteous when I have a concern. (N=19)

- Strongly Agree: 47%
- Agree: 47%
- Disagree: 5%

School administrators (principals and assistant principals) are responsive when I have a concern. (N=19)

- Strongly Agree: 47%
- Agree: 37%
- Disagree: 5%
School Leadership: Comparison Over Time

How strongly do you agree or disagree with the following statements?

School administrators (principals and assistant principals) make decisions that are in the best interests of students.

- 2021-2022 (N=19): 84% Strongly Agree or Agree
- 2020-2021 (N=28): 79% Strongly Agree or Agree

School administrators (principals and assistant principals) clearly communicate the school’s mission and vision.

- 2021-2022 (N=19): 89% Strongly Agree or Agree
- 2020-2021 (N=28): 79% Strongly Agree or Agree

*Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don’t Know*
School Leadership: Comparison Over Time (Continued)

How strongly do you agree or disagree with the following statements?

- **School administrators (principals and assistant principals) are available when I have a concern.**
  - 2021-2022 (N=19): 95%
  - 2020-2021 (N=28): 71%

- **School administrators (principals and assistant principals) are courteous when I have a concern.**
  - 2021-2022 (N=19): 95%
  - 2020-2021 (N=28): 71%

- **School administrators (principals and assistant principals) are responsive when I have a concern.**
  - 2021-2022 (N=19): 84%
  - 2020-2021 (N=28): 71%
Family Involvement

How strongly do you agree or disagree with the following statements?

Families are informed about virtual and/or in-person school-sponsored activities, such as tutoring, after-school programs, and student performances. (N=19)

- Strongly Agree: 37%
- Agree: 32%
- Disagree: 11%
- Strongly Disagree: 16%
- Don't Know: 5%

Families are encouraged to attend virtual and/or in-person school-sponsored activities, such as back-to-school night. (N=19)

- Strongly Agree: 42%
- Agree: 32%
- Disagree: 5%
- Strongly Disagree: 16%
- Don't Know: 5%
Family Involvement (Continued)

How strongly do you agree or disagree with the following statements?

- Staff members and families treat each other with respect. (N=19)
  - Strongly Agree: 53%
  - Agree: 32%
  - Disagree: 11%
  - Strongly Disagree: 5%
  - Don't Know: 5%

- This school respects and values input provided by families. (N=19)
  - Strongly Agree: 42%
  - Agree: 42%
  - Disagree: 5%
  - Strongly Disagree: 5%
  - Don't Know: 5%

- This school uses family input to improve student achievement. (N=19)
  - Strongly Agree: 42%
  - Agree: 42%
  - Disagree: 5%
  - Strongly Disagree: 5%
  - Don't Know: 5%
How strongly do you agree or disagree with the following statements?

- Families are informed about virtual and/or in-person school-sponsored activities, such as tutoring, after-school programs, and student performances.
  - 2021-2022 (N=19): 68% Strongly Agree or Agree
  - 2020-2021 (N=28): 79% Strongly Agree or Agree

- Families are encouraged to attend virtual and/or in-person school-sponsored activities, such as back-to-school night.
  - 2021-2022 (N=19): 74% Strongly Agree or Agree
  - 2020-2021 (N=28): 75% Strongly Agree or Agree

- Staff members and families treat each other with respect.
  - 2021-2022 (N=19): 84% Strongly Agree or Agree
  - 2020-2021 (N=28): 86% Strongly Agree or Agree

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don’t Know
Family Involvement: Comparison Over Time (Continued)

How strongly do you agree or disagree with the following statements?

- This school respects and values input provided by families.
  - 2021-2022 (N=19): 84%
  - 2020-2021 (N=28): 79%

- This school uses family input to improve student achievement.
  - 2021-2022 (N=19): 84%
  - 2020-2021 (N=28): 75%

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don’t Know
Safety and Behavior

How strongly do you agree or disagree with the following statements?

- All school staff members are aware of the safety and security procedures. (N=19)
  - Strongly Agree: 58%
  - Agree: 37%
  - Disagree: 5%

- All students are aware of the safety and security procedures. (N=19)
  - Strongly Agree: 53%
  - Agree: 32%
  - Disagree: 16%

- This school is safe. (N=19)
  - Strongly Agree: 63%
  - Agree: 21%
  - Disagree: 5%

- Student discipline is enforced consistently for all students. (N=19)
  - Strongly Agree: 53%
  - Agree: 37%
  - Disagree: 11%

- Staff members and students treat each other with respect. (N=19)
  - Strongly Agree: 53%
  - Agree: 37%
  - Disagree: 5%
Safety and Behavior (Continued)

How strongly do you agree or disagree with the following statements?

- Staff members are responsive when students report bullying. (N=19)
  - Strongly Agree: 42%
  - Agree: 32%
  - Disagree: 16%
  - Strongly Disagree: 5%
  - Don't Know: 5%

- Bullying is not tolerated. (N=19)
  - Strongly Agree: 53%
  - Agree: 26%
  - Disagree: 16%
  - Strongly Disagree: 5%
  - Don't Know: 5%

- Students in this school are treated fairly regardless of their race, culture, religion, sexual orientation, gender, or disabilities. (N=19)
  - Strongly Agree: 53%
  - Agree: 32%
  - Disagree: 5%
  - Strongly Disagree: 11%
  - Don't Know: 5%
Safety and Behavior: Comparison Over Time

How strongly do you agree or disagree with the following statements?

- All school staff members are aware of the safety and security procedures.
  - 2021-2022 (N=19): 95%
  - 2020-2021 (N=28): 82%

- All students are aware of the safety and security procedures.
  - 2021-2022 (N=19): 84%
  - 2020-2021 (N=28): 89%

- This school is safe.
  - 2021-2022 (N=19): 84%
  - 2020-2021 (N=28): 82%

- Student discipline is enforced consistently for all students.
  - 2021-2022 (N=19): 64%
  - 2020-2021 (N=28): 89%

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don’t Know
How strongly do you agree or disagree with the following statements?

- **Staff members and students treat each other with respect.**
  - 2021-2022 (N=19): 89%
  - 2020-2021 (N=28): 86%

- **Staff members are responsive when students report bullying.**
  - 2021-2022 (N=19): 74%
  - 2020-2021 (N=28): 68%

- **Bullying is not tolerated.**
  - 2021-2022 (N=19): 79%
  - 2020-2021 (N=28): 79%

- **Students in this school are treated fairly regardless of their race, culture, religion, sexual orientation, gender, or disabilities.**
  - 2021-2022 (N=19): 84%
  - 2020-2021 (N=28): 89%

Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don’t Know
### Highest Ranking Indicators

<table>
<thead>
<tr>
<th>Survey Item</th>
<th>Percentage Strongly Agree or Agree (%)</th>
<th>School Climate Topic</th>
</tr>
</thead>
<tbody>
<tr>
<td>There is a teacher, counselor, or other staff member to whom a student can go for help with a personal problem.</td>
<td>95%</td>
<td>Student Support</td>
</tr>
<tr>
<td>School administrators (principals and assistant principals) are available when I have a concern.</td>
<td>95%</td>
<td>School Leadership</td>
</tr>
<tr>
<td>School administrators (principals and assistant principals) are courteous when I have a concern.</td>
<td>95%</td>
<td>School Leadership</td>
</tr>
<tr>
<td>All school staff members are aware of the safety and security procedures.</td>
<td>95%</td>
<td>Safety and Behavior</td>
</tr>
<tr>
<td>Teachers set high expectations for all students.</td>
<td>89%</td>
<td>Academic Support</td>
</tr>
</tbody>
</table>
## Lowest Ranking Indicators

<table>
<thead>
<tr>
<th>Survey Item</th>
<th>Percentage Strongly Disagree or Disagree (%)</th>
<th>School Climate Topic</th>
</tr>
</thead>
<tbody>
<tr>
<td>Families are informed about virtual and/or in-person school-sponsored activities, such as tutoring, after-school programs, and student performances.</td>
<td>26%</td>
<td>Family Involvement</td>
</tr>
<tr>
<td>Families are encouraged to attend virtual and/or in-person school-sponsored activities, such as back-to-school night.</td>
<td>21%</td>
<td>Family Involvement</td>
</tr>
<tr>
<td>Staff members are responsive when students report bullying.</td>
<td>21%</td>
<td>Safety and Behavior</td>
</tr>
<tr>
<td>This school has high learning standards for all students.</td>
<td>16%</td>
<td>Academic Support</td>
</tr>
<tr>
<td>Teachers give timely feedback about student work.</td>
<td>16%</td>
<td>Academic Support</td>
</tr>
</tbody>
</table>
Net Promoter Score - School

How likely are you to recommend your child's school to a family member or friend? (N=19)

Note: The Net Promoter Score (NPS) serves as a proxy for public confidence in the district. It is calculated by subtracting the percentage of detractors (0-6) from promoter (9-10) which gives a value between -100 to 100. A positive score means there are more people promoting the district than detracting from it. Passives (7-8) represent individuals who do not have an unequivocal opinion about their school or district.
How likely are you to recommend Pinellas County Schools to a family member or friend? (N=19)

- **47%** Extremely Likely
- **21%** Likely
- **11%** Somewhat Likely
- **11%** Neutral
- **5%** Slightly Dislikely
- **0%** Dislikely

Note: The Net Promoter Score (NPS) serves as a proxy for public confidence in the district. It is calculated by subtracting the percentage of detractors (0-6) from promoter (9-10) which gives a value between -100 to 100. A positive score means there are more people promoting the district than detracting from it. Passives (7-8) represent individuals who do not have an unequivocal opinion about their school or district.
Please select your child's grade. (N=17)

<table>
<thead>
<tr>
<th>Response</th>
<th>Count (N)</th>
<th>Percentage (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pre-K</td>
<td>1</td>
<td>6%</td>
</tr>
<tr>
<td>Kindergarten</td>
<td>1</td>
<td>6%</td>
</tr>
<tr>
<td>Grade 1</td>
<td>4</td>
<td>24%</td>
</tr>
<tr>
<td>Grade 2</td>
<td>5</td>
<td>29%</td>
</tr>
<tr>
<td>Grade 3</td>
<td>2</td>
<td>12%</td>
</tr>
<tr>
<td>Grade 4</td>
<td>1</td>
<td>6%</td>
</tr>
</tbody>
</table>
Grade (Continued)

Please select your child's grade. (N=17)

<table>
<thead>
<tr>
<th>Response</th>
<th>Count (N)</th>
<th>Percentage (%)</th>
</tr>
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<tbody>
<tr>
<td>Grade 5</td>
<td>3</td>
<td>18%</td>
</tr>
<tr>
<td>Grade 6</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Grade 7</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Grade 8</td>
<td>0</td>
<td>0%</td>
</tr>
</tbody>
</table>
Grade (Continued)

Please select your child's grade. (N=17)

<table>
<thead>
<tr>
<th>Response</th>
<th>Count (N)</th>
<th>Percentage (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grade 9</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Grade 10</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Grade 11</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Grade 12</td>
<td>0</td>
<td>0%</td>
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