



CUSTOMER SERVICE



Opportunity starts here

Increase your chance for promotion. Explore how people communicate successfully.

Enroll Now!

727.893.2500 x 2655
St. Petersburg

Preregistration required

myptc.edu

Visit www.myptc.edu today, to learn more about all the programs and courses available from Pinellas Technical College



BIS BUSINESS & INDUSTRY SERVICES

Mission

Provide students the opportunity to develop national workplace competencies to fill the needs of business and industry.

- Communicate with your toughest customers
- Show your appreciation to your loyal customers
- Listen more effectively and proactively

DETAILS

- 1/2 DAY WORKSHOP (3 hours)
- COST - \$16.95 (Full payment is collected the first class)
- TEXTBOOK - No textbook required
- PRE-REQUISITE - No pre-requisite

SCHEDULE

> ST. PETERSBURG CAMPUS

5:00 pm - 8:00 pm

901 34th St S, St. Petersburg, FL 33711

Building 1, Room 8: Office of Workforce Innovation

SESSIONS

2019 Mon Nov 04 SP

2019 Mon Nov 18 SP



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