

WHO TO CALL FOR BENEFITS HELP

Plans and Providers Telephone Website

Onsite Representatives

Aetna (Claims Advisor)	727-588-6367	www.pcsb.org/healthinsurance
Aetna (Medical • Patient Advocate)	727-588-6137	
Aetna (Wellness)	727-588-6134	www.pcsb.org/wellness
Sun Life Financial (Disability Claims)	727-588-6444	

Risk Management and Insurance

Main Number	727-588-6195 (Fax) 727-588-6182	www.pcsb.org/risk-benefits
Insurance Benefits and Deductions	727-588-6197	www.pcsb.org/risk-benefits
Retiree Insurance Benefits	727-588-6214	www.pcsb.org/retirement
Retirement and DROP	727-588-6141 or 727-588-6140	www.myfrs.com www.pcsb.org/retirement
Tax-Deferred Accounts	727-588-6141	http://www.tsacg.com/individual/plan-sponsor/florida/pinellas-county-schools/
Wellness for Employees	727-588-6031	www.pcsb.org/wellness
Workers' Compensation	727-588-6196	www.pcsb.org/risk-benefits

Insurance Carriers

Aetna Concierge Customer Service • Member Services • Pharmacy • Aetna PayFlex FSA Administration	866-253-0599	www.aetnapcsb.com
EyeMed Vision	866-299-1358	www.eyemedvisioncare.com
Health Advocate Employee Assistance Program (EAP)	877-240-6863	www.healthadvocate.com
Healthcare Bluebook	888-316-1824	www.pcsb.org/healthcarebluebook
Humana Advantage Dental • (548085)	800-979-4760	www.MyHumana.com
MetLife® Dental • PDP (G95682)	800-942-0854	www.metlife.com/dental
MetLife® Voluntary Benefits (HIP, Auto, Legal, Pet Insurance, etc.)	800-438-6388	www.metlife.com/mybenefits
Teladoc	855-835-2362	teladoc.com/aetna



BENEFlex Questions?

Call the Benefits Team:
727-588-6197

or visit our website at www.pcsb.org/risk-benefits
Departments • Human Resources • Risk Management



SECURITY FOR YOU ... TODAY AND TOMORROW!