

CONTACTS



Risk Management Retirement Team | P.O. Box 2942, Largo, FL 33779

PLANS AND PROVIDERS	TELEPHONE	WEBSITE/EMAIL
RISK MANAGEMENT AND INSURANCE		
Risk Management Retirement Team	727-588-6214	email: risk-retirement@pcsb.org
Risk Management and Insurance	727-588-6195	Fax: 727-588-6182
ONSITE REPRESENTATIVES		
Aetna (Claims and Account Advisor)	727-588-6367	www.aetnapcsb.com
Aetna (Health & Wellness)	727-588-6134	www.aetnapcsb.com
INSURANCE CARRIERS		
MEDICAL		
Aetna Concierge Customer Service	866-253-0599	www.aetnapcsb.com
Aetna Pharmacy Mail Order Prescriptions	888-792-3862	www.aetnapcsb.com
Healthcare BlueBook (Valenz BlueBook effective 1/1/26)	888-316-1824	www.healthcarebluebook.com/cc/pcsb
VISION		
EyeMed Vision (#9856857)	866-299-1358	www.eyemedvisioncare.com
DENTAL		
Humana Dental Advantage Plus 2S Plan (Group #548085)	800-979-4760	www.myhumana.com
MetLife Dental PDP (#G95682)	800-942-0854	www.metlife.com/dental
MedCom (Enrollment and Billing questions)	800-523-7542	email: retireeservices@medcom.net
LIFE INSURANCE		
The Standard Life Insurance Company (Group #92959)	800-628-8600	www.standard.com
MEDICARE ADVANTAGE PLAN		
Humana Medicare Advantage Plans	866-396-8810	www.humana.com
NON-PCS PROGRAMS AND OTHER RESOURCES		
Florida Retirement (FRS) Pension Plan	844-377-1888	https://frs.fl.gov
Florida Retirement (FRS) Investment Plan	866-446-9377	www.myfrs.com
Medicare Services (800-MEDICARE) You must contact the appropriate provider 3 months prior to being eligible for Medicare	800-633-4227	www.medicare.gov
SHINE—Serving Health Insurance Needs of Elders Non-profit Medicare Counseling	800-963-5337	www.floridashine.org