



# CUSTOMER SERVICE



*Opportunity starts here*

**Increase your chance for promotion. Explore how people communicate successfully.**

**Enroll Now!**

727.893.2500 x 2611  
St. Petersburg

Preregistration required

**myptc.edu**

Visit [www.myptc.edu](http://www.myptc.edu) today, to learn more about all the programs and courses available from Pinellas Technical College



**BIS BUSINESS & INDUSTRY SERVICES**

**Mission**

Provide students the opportunity to develop national workplace competencies to fill the needs of business and industry.

- Communicate with your toughest customers
- Show your appreciation to your loyal customers
- Listen more effectively and proactively

**DETAILS**

- **1/2 DAY WORKSHOP** (3 hours)
- **COST** - \$16.95 (Payment in full is collected during the first class)
- **TEXTBOOK** - There is no textbook for this course
- **PRE-REQUISITE** - There is no pre-requisite for this course

**SCHEDULE**

- > **CLEARWATER CAMPUS**  
Tue | 1:00 pm - 4:00 pm  
6100 154th Ave N, Clearwater, FL 33760
- > **ST. PETERSBURG CAMPUS**  
Thu | 1:00 pm - 4:00 pm  
901 34th St S, St. Petersburg, FL 33711

**SESSIONS**

2019	Sep 03	SP	Bldg: PTC Food Systems Center
2019	Sep 05	CLW	Bldg 2, Rm 105



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