2020-2021 School Quality for Parents Survey: Countryside High School
Results

May 24 - June 11, 2021
## Participation

<table>
<thead>
<tr>
<th>Responding Group</th>
<th>Number of Invitations Delivered (NMax)</th>
<th>Number of Responses (N)</th>
<th>Response Rate</th>
<th>Public Access Link Responses</th>
<th>Total Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parents</td>
<td>112</td>
<td>66</td>
<td>53</td>
<td>178</td>
<td></td>
</tr>
</tbody>
</table>
Overall Quality

How would you rate the overall quality of your child's school? (N=178)

- Excellent: 24%
- Good: 58%
- Fair: 13%
- Poor: 0%
How strongly do you agree or disagree with the following statements?

- This school has high learning standards for all students. (N=178)
  - Strongly Agree: 24%
  - Agree: 56%
  - Disagree: 8%
  - Strongly Disagree: 8%
- Teachers set high expectations for all students. (N=178)
  - Strongly Agree: 21%
  - Agree: 55%
  - Disagree: 12%
  - Strongly Disagree: 8%
- This school’s learning standards and expectations are clearly explained to students. (N=178)
  - Strongly Agree: 19%
  - Agree: 47%
  - Disagree: 19%
  - Strongly Disagree: 10%
- Students are challenged by their schoolwork. (N=177)
  - Strongly Agree: 21%
  - Agree: 54%
  - Disagree: 16%
  - Strongly Disagree: 5%
- Teachers give timely feedback about student work. (N=177)
  - Strongly Agree: 14%
  - Agree: 40%
  - Disagree: 28%
  - Strongly Disagree: 12%
  - Don't Know: 6%
How strongly do you agree or disagree with the following statements?

- Teachers give helpful feedback about student work. (N=178)
  - Strongly Agree: 16%
  - Agree: 43%
  - Disagree: 22%
  - Strongly Disagree: 8%
  - Don't Know: 11%

- Teachers successfully show students how lessons relate to life outside of school. (N=178)
  - Strongly Agree: 12%
  - Agree: 34%
  - Disagree: 21%
  - Strongly Disagree: 7%
  - Don't Know: 26%

- This school offers a variety of academic courses. (N=178)
  - Strongly Agree: 29%
  - Agree: 53%
  - Disagree: 8%
  - Strongly Disagree: 7%
  - Don't Know: 7%
Student Support

How strongly do you agree or disagree with the following statements?

There is a teacher, counselor, or other staff member to whom a student can go for help with a school problem. (N=178)

<table>
<thead>
<tr>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
<th>Don't Know</th>
</tr>
</thead>
<tbody>
<tr>
<td>28%</td>
<td>52%</td>
<td>8%</td>
<td>6%</td>
<td>6%</td>
</tr>
</tbody>
</table>

There is a teacher, counselor, or other staff member to whom a student can go for help with a personal problem. (N=178)

<table>
<thead>
<tr>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
<th>Don't Know</th>
</tr>
</thead>
<tbody>
<tr>
<td>24%</td>
<td>39%</td>
<td>10%</td>
<td>22%</td>
<td></td>
</tr>
</tbody>
</table>
Student Support (Continued)

How strongly do you agree or disagree with the following statements?

This school offers students a variety of extracurricular activities. (N=178)

Students receive the support they need to prepare for the future. (N=178)

Students in this school receive support that addresses their individual needs. (N=178)
School Leadership

How strongly do you agree or disagree with the following statements?

School administrators (principals and assistant principals) make decisions that are in the best interests of students. (N=178)

- Strongly Agree: 23%
- Agree: 47%
- Disagree: 7%
- Strongly Disagree: 6%
- Don't Know: 17%

School administrators (principals and assistant principals) clearly communicate the school’s mission and vision. (N=178)

- Strongly Agree: 26%
- Agree: 49%
- Disagree: 11%
- Strongly Disagree: 10%
- Don't Know: 10%
School Leadership (Continued)

How strongly do you agree or disagree with the following statements?

School administrators (principals and assistant principals) are available when I have a concern. (N=178)
- Strongly Agree: 27%
- Agree: 47%
- Disagree: 10%
- Strongly Disagree: 5%
- Don't Know: 11%

School administrators (principals and assistant principals) are courteous when I have a concern. (N=176)
- Strongly Agree: 30%
- Agree: 48%
- Disagree: 5%
- Strongly Disagree: 15%
- Don't Know: 15%

School administrators (principals and assistant principals) are responsive when I have a concern. (N=178)
- Strongly Agree: 29%
- Agree: 42%
- Disagree: 13%
- Strongly Disagree: 13%
- Don't Know: 5%
Family Involvement

How strongly do you agree or disagree with the following statements?

Families are informed about virtual and/or in-person school-sponsored activities, such as tutoring, after-school programs, and student performances. (N=178)

- Strongly Agree: 27%
- Agree: 48%
- Disagree: 17%
- Strongly Disagree: 5%
- Don't Know: 0%

Families are encouraged to attend virtual and/or in-person school-sponsored activities, such as back-to-school night. (N=177)

- Strongly Agree: 28%
- Agree: 53%
- Disagree: 9%
- Strongly Disagree: 7%
- Don't Know: 0%
Family Involvement (Continued)

How strongly do you agree or disagree with the following statements?

Staff members and families treat each other with respect.  
(N=177)

- Strongly Agree: 24%
- Agree: 55%
- Disagree: 18%

This school respects and values input provided by families.  
(N=177)

- Strongly Agree: 19%
- Agree: 46%
- Disagree: 7%
- Strongly Disagree: 5%
- Don’t Know: 24%

This school uses family input to improve student achievement.  
(N=177)

- Strongly Agree: 16%
- Agree: 36%
- Disagree: 10%
- Strongly Disagree: 6%
- Don’t Know: 32%
Safety and Behavior

How strongly do you agree or disagree with the following statements?

- All school staff members are aware of the safety and security procedures. (N=178)
  - Strongly Agree: 29%
  - Agree: 35%
  - Disagree: 25%
  - Strongly Disagree: 16%
  - Don't Know: 18%

- All students are aware of the safety and security procedures. (N=177)
  - Strongly Agree: 29%
  - Agree: 44%
  - Disagree: 23%

- This school is safe. (N=178)
  - Strongly Agree: 25%
  - Agree: 56%
  - Disagree: 12%

- Student discipline is enforced consistently for all students. (N=178)
  - Strongly Agree: 16%
  - Agree: 32%
  - Disagree: 5%
  - Strongly Disagree: 43%

- Staff members and students treat each other with respect. (N=177)
  - Strongly Agree: 18%
  - Agree: 50%
  - Disagree: 28%
How strongly do you agree or disagree with the following statements?

- **Staff members are responsive when students report bullying. (N=178)**
  - Strongly Agree: 15%
  - Agree: 22%
  - Disagree: 60%

- **Bullying is not tolerated. (N=178)**
  - Strongly Agree: 21%
  - Agree: 31%
  - Disagree: 42%

- **Students in this school are treated fairly regardless of their race, culture, religion, sexual orientation, gender, or disabilities. (N=178)**
  - Strongly Agree: 23%
  - Agree: 39%
  - Disagree: 34%
Implementation of District Initiatives

How strongly do you agree or disagree with the following statements?

- Restorative practices are being implemented in my child's school. (N=178)
  - Strongly Agree: 13%
  - Agree: 24%
  - Disagree: 58%

- Culturally relevant teaching practices are being implemented in my child's school. (N=178)
  - Strongly Agree: 13%
  - Agree: 30%
  - Disagree: 52%

- Equity initiatives are being implemented in my child's school. (N=178)
  - Strongly Agree: 12%
  - Agree: 28%
  - Disagree: 56%
Net Promoter - School

How likely are you to recommend your child's school to a family member or friend? (N=177)

10 - Extremely Likely
9
8
7
6
5
4
3
2
1
0 - Not at all Likely

Note: Net Promoter Score® (NPS) gauges stakeholder loyalty. Those who give a score of 0 to 6 are classified as Detractors, those who respond with a 7 or 8 are Passives, and customers who choose 9 or 10 are Promoters. The overall NPS score is calculated by subtracting the percentage of Detractors from the percentage of Promoters.
**Net Promoter - District**

How likely are you to recommend Pinellas County Schools to a family member or friend? (N=177)

Note: Net Promoter Score® (NPS) gauges stakeholder loyalty. Those who give a score of 0 to 6 are classified as Detractors, those who respond with a 7 or 8 are Passives, and customers who choose 9 or 10 are Promoters. The overall NPS score is calculated by subtracting the percentage of Detractors from the percentage of Promoters.
Educational Experience for 2020-2021

Which of the following best describes your child's educational experience for the 2020-2021 school year? (N=171)

- On-campus/In-person 100% 28%
- Online/Virtual 100% 27%
- Both on-campus/in-person and online/virtual 44%