2020-2021 School Quality for Parents Survey: Highland Lakes Elementary

Results

May 24 - June 11, 2021
## Participation

<table>
<thead>
<tr>
<th>Responding Group</th>
<th>Number of Invitations Delivered (NMax)</th>
<th>Number of Responses (N)</th>
<th>Response Rate</th>
<th>Public Access Link Responses</th>
<th>Total Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parents</td>
<td></td>
<td>44</td>
<td></td>
<td>30</td>
<td>74</td>
</tr>
</tbody>
</table>
Overall Quality

How would you rate the overall quality of your child’s school? (N=74)

- **Excellent**: 62%
- **Good**: 26%
- **Fair**: 11%
- **Poor**: 0%
Academic Support

How strongly do you agree or disagree with the following statements?

- This school has high learning standards for all students. (N=73)
  - Strongly Agree: 52%
  - Agree: 38%

- Teachers set high expectations for all students. (N=72)
  - Strongly Agree: 50%
  - Agree: 40%
  - Disagree: 6%

- This school’s learning standards and expectations are clearly explained to students. (N=73)
  - Strongly Agree: 48%
  - Agree: 36%
  - Disagree: 12%

- Students are challenged by their schoolwork. (N=74)
  - Strongly Agree: 43%
  - Agree: 45%

- Teachers give timely feedback about student work. (N=74)
  - Strongly Agree: 49%
  - Agree: 32%
  - Disagree: 9%
  - Strongly Disagree: 7%

Colors:
- Green: Strongly Agree
- Light Green: Agree
- Orange: Disagree
- Yellow: Strongly Disagree
- Gray: Don't Know
Academic Support (Continued)

How strongly do you agree or disagree with the following statements?

Teachers give helpful feedback about student work. (N=74)
- Strongly Agree: 53%
- Agree: 28%
- Disagree: 9%
- Strongly Disagree: 8%
- Don't Know: 8%

Teachers successfully show students how lessons relate to life outside of school. (N=74)
- Strongly Agree: 41%
- Agree: 31%
- Disagree: 8%
- Strongly Disagree: 16%

This school offers a variety of academic courses. (N=74)
- Strongly Agree: 34%
- Agree: 46%
- Disagree: 9%
- Strongly Disagree: 9%
- Don't Know: 9%
Student Support

How strongly do you agree or disagree with the following statements?

There is a teacher, counselor, or other staff member to whom a student can go for help with a school problem. (N=74)

- Strongly Agree: 59%
- Agree: 30%
- Disagree: 5%
- Strongly Disagree: 0%
- Don't Know: 0%

There is a teacher, counselor, or other staff member to whom a student can go for help with a personal problem. (N=74)

- Strongly Agree: 51%
- Agree: 32%
- Disagree: 12%
- Strongly Disagree: 0%
- Don't Know: 0%
Student Support (Continued)

How strongly do you agree or disagree with the following statements?

1. This school offers students a variety of extracurricular activities. (N=74)
   - Strongly Agree: 30%
   - Agree: 34%
   - Disagree: 15%
   - Strongly Disagree: 19%
   - Don't Know: 0%

2. Students receive the support they need to prepare for the future. (N=74)
   - Strongly Agree: 47%
   - Agree: 35%
   - Disagree: 7%
   - Strongly Disagree: 7%
   - Don't Know: 0%

3. Students in this school receive support that addresses their individual needs. (N=74)
   - Strongly Agree: 46%
   - Agree: 31%
   - Disagree: 12%
   - Strongly Disagree: 5%
   - Don't Know: 5%
School Leadership

How strongly do you agree or disagree with the following statements?

School administrators (principals and assistant principals) make decisions that are in the best interests of students. (N=74)

- Strongly Agree: 49%
- Agree: 28%
- Disagree: 5%
- Strongly Disagree: 16%
- Don't Know: 0%

School administrators (principals and assistant principals) clearly communicate the school's mission and vision. (N=74)

- Strongly Agree: 54%
- Agree: 31%
- Disagree: 9%
- Strongly Disagree: 0%
- Don't Know: 0%
School Leadership (Continued)

How strongly do you agree or disagree with the following statements?

- School administrators (principals and assistant principals) are available when I have a concern. (N=74)
  - Strongly Agree: 55%
  - Agree: 27%
  - Disagree: 12%

- School administrators (principals and assistant principals) are courteous when I have a concern. (N=74)
  - Strongly Agree: 58%
  - Agree: 28%
  - Disagree: 5%
  - Strongly Disagree: 8%

- School administrators (principals and assistant principals) are responsive when I have a concern. (N=74)
  - Strongly Agree: 53%
  - Agree: 28%
  - Disagree: 8%
  - Strongly Disagree: 11%
Family Involvement

How strongly do you agree or disagree with the following statements?

Families are informed about virtual and/or in-person school-sponsored activities, such as tutoring, after-school programs, and student performances. (N=72)

- Strongly Agree: 51%
- Agree: 38%
- Disagree: 8%
- Strongly Disagree: 5%
- Don't Know: 0%

Families are encouraged to attend virtual and/or in-person school-sponsored activities, such as back-to-school night. (N=74)

- Strongly Agree: 53%
- Agree: 41%
- Disagree: 5%
Family Involvement (Continued)

How strongly do you agree or disagree with the following statements?

Staff members and families treat each other with respect.
(N=74)
- Strongly Agree: 51%
- Agree: 41%
- Disagree: 5%
- Strongly Disagree: 0%
- Don't Know: 0%

This school respects and values input provided by families.
(N=74)
- Strongly Agree: 49%
- Agree: 34%
- Disagree: 5%
- Strongly Disagree: 9%
- Don't Know: 9%

This school uses family input to improve student achievement.
(N=74)
- Strongly Agree: 41%
- Agree: 31%
- Disagree: 7%
- Strongly Disagree: 19%
- Don't Know: 0%
Safety and Behavior

How strongly do you agree or disagree with the following statements?

1. All school staff members are aware of the safety and security procedures. (N=74)
   - Strongly Agree: 53%
   - Agree: 34%
   - Disagree: 12%

2. All students are aware of the safety and security procedures. (N=74)
   - Strongly Agree: 43%
   - Agree: 42%
   - Disagree: 15%

3. This school is safe. (N=74)
   - Strongly Agree: 53%
   - Agree: 41%
   - Disagree: 7%

4. Student discipline is enforced consistently for all students. (N=74)
   - Strongly Agree: 41%
   - Agree: 30%
   - Disagree: 5%
   - Strongly Disagree: 24%

5. Staff members and students treat each other with respect. (N=73)
   - Strongly Agree: 48%
   - Agree: 36%
   - Disagree: 7%
   - Strongly Disagree: 10%
Safety and Behavior (Continued)

How strongly do you agree or disagree with the following statements?

- Staff members are responsive when students report bullying. (N=74)
  - Strongly Agree: 39%
  - Agree: 22%
  - Disagree: 34%

- Bullying is not tolerated. (N=73)
  - Strongly Agree: 55%
  - Agree: 22%
  - Disagree: 19%

- Students in this school are treated fairly regardless of their race, culture, religion, sexual orientation, gender, or disabilities. (N=73)
  - Strongly Agree: 49%
  - Agree: 29%
  - Disagree: 21%
Implementation of District Initiatives

How strongly do you agree or disagree with the following statements?

- Restorative practices are being implemented in my child's school. (N=71)
  - Strongly Agree: 23%
  - Agree: 23%
  - Disagree: 55%

- Culturally relevant teaching practices are being implemented in my child's school. (N=73)
  - Strongly Agree: 26%
  - Agree: 29%
  - Disagree: 42%

- Equity initiatives are being implemented in my child's school. (N=73)
  - Strongly Agree: 27%
  - Agree: 22%
  - Disagree: 48%
Net Promoter - School

How likely are you to recommend your child's school to a family member or friend? (N=74)

<table>
<thead>
<tr>
<th>Score</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>10</td>
<td>54%</td>
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<td>9</td>
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<td>3%</td>
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<td>0</td>
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Note: Net Promoter Score® (NPS) gauges stakeholder loyalty. Those who give a score of 0 to 6 are classified as Detractors, those who respond with a 7 or 8 are Passives, and customers who choose 9 or 10 are Promoters. The overall NPS score is calculated by subtracting the percentage of Detractors from the percentage of Promoters.
How likely are you to recommend Pinellas County Schools to a family member or friend? (N=74)

10 - Extremely Likely: 55%
9: 14%
8: 11%
7: 4%
6: 4%
5: 4%
4: 1%
3: 3%
2: 1%
1: 3%
0 - Not at all Likely: 0%

Note: Net Promoter Score® (NPS) gauges stakeholder loyalty. Those who give a score of 0 to 6 are classified as Detractors, those who respond with a 7 or 8 are Passives, and customers who choose 9 or 10 are Promoters. The overall NPS score is calculated by subtracting the percentage of Detractors from the percentage of Promoters.
Educational Experience for 2020-2021

Which of the following best describes your child's educational experience for the 2020-2021 school year? (N=72)

- On-campus/In-person 100%: 22%
- Online/Virtual 100%: 50%
- Both on-campus/in-person and online/virtual: 28%