2020-2021 School Quality for Parents Survey: New Heights Elementary

Results

May 24 - June 11, 2021
# Participation

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<th>Responding Group</th>
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<td>Parents</td>
<td>15</td>
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Overall Quality

How would you rate the overall quality of your child's school? (N=28)

- Excellent: 43%
- Good: 36%
- Fair: 14%
- Poor: 7%
How strongly do you agree or disagree with the following statements?

- This school has high learning standards for all students. (N=28) 36% Strongly Agree, 46% Agree, 11% Disagree, 7% Strongly Disagree
- Teachers set high expectations for all students. (N=28) 32% Strongly Agree, 54% Agree, 7% Disagree
- This school’s learning standards and expectations are clearly explained to students. (N=28) 36% Strongly Agree, 46% Agree, 11% Disagree
- Students are challenged by their schoolwork. (N=27) 22% Strongly Agree, 48% Agree, 7% Disagree, 11% Strongly Disagree
- Teachers give timely feedback about student work. (N=28) 43% Strongly Agree, 32% Agree, 11% Disagree, 7% Strongly Disagree
How strongly do you agree or disagree with the following statements?

- Teachers give helpful feedback about student work. (N=28)
  - Strongly Agree: 43%
  - Agree: 43%
  - Disagree: 11%
  - Strongly Disagree: 11%
- Teachers successfully show students how lessons relate to life outside of school. (N=28)
  - Strongly Agree: 32%
  - Agree: 46%
  - Disagree: 7%
  - Strongly Disagree: 11%
- This school offers a variety of academic courses. (N=28)
  - Strongly Agree: 32%
  - Agree: 39%
  - Disagree: 11%
  - Strongly Disagree: 14%

Legend:
- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- Don't Know
How strongly do you agree or disagree with the following statements?

There is a teacher, counselor, or other staff member to whom a student can go for help with a school problem. (N=28)

- 36% Strongly Agree
- 36% Agree
- 11% Disagree
- 7% Strongly Disagree
- 11% Don't Know

There is a teacher, counselor, or other staff member to whom a student can go for help with a personal problem. (N=28)

- 36% Strongly Agree
- 32% Agree
- 7% Disagree
- 7% Strongly Disagree
- 18% Don't Know
Student Support (Continued)

How strongly do you agree or disagree with the following statements?

This school offers students a variety of extracurricular activities. (N=28)

- Strongly Agree: 21%
- Agree: 32%
- Disagree: 7%
- Strongly Disagree: 36%

Students receive the support they need to prepare for the future. (N=28)

- Strongly Agree: 25%
- Agree: 39%
- Disagree: 21%
- Strongly Disagree: 7%

Students in this school receive support that addresses their individual needs. (N=28)

- Strongly Agree: 29%
- Agree: 32%
- Disagree: 11%
- Strongly Disagree: 11%

- Don't Know: 18%
How strongly do you agree or disagree with the following statements?

School administrators (principals and assistant principals) make decisions that are in the best interests of students. (N=28)

- Strongly Agree: 32%
- Agree: 46%
- Disagree: 11%
- Strongly Disagree: 11%
- Don't Know: 0%

School administrators (principals and assistant principals) clearly communicate the school’s mission and vision. (N=28)

- Strongly Agree: 29%
- Agree: 50%
- Disagree: 7%
- Strongly Disagree: 14%
- Don't Know: 0%
School Leadership (Continued)

How strongly do you agree or disagree with the following statements?

- School administrators (principals and assistant principals) are available when I have a concern. (N=28)
  - Strongly Agree: 32%
  - Agree: 39%
  - Disagree: 7%
  - Strongly Disagree: 18%
  - Don't Know: 0%

- School administrators (principals and assistant principals) are courteous when I have a concern. (N=28)
  - Strongly Agree: 32%
  - Agree: 39%
  - Disagree: 7%
  - Strongly Disagree: 18%
  - Don't Know: 0%

- School administrators (principals and assistant principals) are responsive when I have a concern. (N=28)
  - Strongly Agree: 32%
  - Agree: 39%
  - Disagree: 7%
  - Strongly Disagree: 18%
  - Don't Know: 0%
Family Involvement

How strongly do you agree or disagree with the following statements?

Families are informed about virtual and/or in-person school-sponsored activities, such as tutoring, after-school programs, and student performances. (N=28)

Families are encouraged to attend virtual and/or in-person school-sponsored activities, such as back-to-school night. (N=28)
Family Involvement (Continued)

How strongly do you agree or disagree with the following statements?

1. Staff members and families treat each other with respect. (N=28)
   - Strongly Agree: 36%
   - Agree: 50%
   - Disagree: 11%
   - Strongly Disagree: 0%
   - Don't Know: 0%

2. This school respects and values input provided by families. (N=28)
   - Strongly Agree: 36%
   - Agree: 43%
   - Disagree: 7%
   - Strongly Disagree: 0%
   - Don't Know: 11%

3. This school uses family input to improve student achievement. (N=28)
   - Strongly Agree: 39%
   - Agree: 36%
   - Disagree: 11%
   - Strongly Disagree: 0%
   - Don't Know: 11%
Safety and Behavior

How strongly do you agree or disagree with the following statements?

- All school staff members are aware of the safety and security procedures. (N=28)
  - Strongly Agree: 32%
  - Agree: 50%
  - Disagree: 7%
  - Strongly Disagree: 7%
  - Don't Know: 7%

- All students are aware of the safety and security procedures. (N=28)
  - Strongly Agree: 29%
  - Agree: 61%
  - Disagree: 7%
  - Strongly Disagree: 7%
  - Don't Know: 7%

- This school is safe. (N=28)
  - Strongly Agree: 36%
  - Agree: 46%
  - Disagree: 7%
  - Strongly Disagree: 7%
  - Don't Know: 7%

- Student discipline is enforced consistently for all students. (N=28)
  - Strongly Agree: 25%
  - Agree: 39%
  - Disagree: 11%
  - Strongly Disagree: 21%
  - Don't Know: 7%

- Staff members and students treat each other with respect. (N=28)
  - Strongly Agree: 39%
  - Agree: 46%
  - Disagree: 11%
  - Strongly Disagree: 7%
  - Don't Know: 7%
Safety and Behavior (Continued)

How strongly do you agree or disagree with the following statements?

- **Staff members are responsive when students report bullying.** (N=28)  
  - Strongly Agree: 32%  
  - Agree: 36%  
  - Disagree: 7%  
  - Strongly Disagree: 11%  
  - Don't Know: 14%

- **Bullying is not tolerated.** (N=28)  
  - Strongly Agree: 43%  
  - Agree: 36%  
  - Disagree: 14%  
  - Strongly Disagree: 7%  
  - Don't Know: 7%

- **Students in this school are treated fairly regardless of their race, culture, religion, sexual orientation, gender, or disabilities.** (N=28)  
  - Strongly Agree: 32%  
  - Agree: 57%  
  - Disagree: 7%  
  - Don't Know: 7%
Implementation of District Initiatives

How strongly do you agree or disagree with the following statements?

- Restorative practices are being implemented in my child's school. (N=28)
  - Strongly Agree: 32%
  - Agree: 29%
  - Disagree: 36%
  - Strongly Disagree: 7%
  - Don't Know: 21%

- Culturally relevant teaching practices are being implemented in my child's school. (N=28)
  - Strongly Agree: 32%
  - Agree: 36%
  - Disagree: 7%
  - Strongly Disagree: 21%

- Equity initiatives are being implemented in my child's school. (N=28)
  - Strongly Agree: 29%
  - Agree: 43%
  - Disagree: 7%
  - Strongly Disagree: 18%
Net Promoter - School

How likely are you to recommend your child's school to a family member or friend? (N=28)

10 - Extremely Likely: 43%
9: 14%
8: 14%
7: 0%
6: 4%
5: 11%
4: 0%
3: 0%
2: 0%
1: 0%
0 - Not at all Likely: 14%

Note: Net Promoter Score® (NPS) gauges stakeholder loyalty. Those who give a score of 0 to 6 are classified as Detractors, those who respond with a 7 or 8 are Passives, and customers who choose 9 or 10 are Promoters. The overall NPS score is calculated by subtracting the percentage of Detractors from the percentage of Promoters.
Net Promoter - District

How likely are you to recommend Pinellas County Schools to a family member or friend? (N=28)

10 - Extremely Likely: 39%
9: 14%
8: 11%
7: 11%
6: 4%
5: 11%
4: 0%
3: 0%
2: 0%
1: 0%
0 - Not at all Likely: 11%

Note: Net Promoter Score® (NPS) gauges stakeholder loyalty. Those who give a score of 0 to 6 are classified as Detractors, those who respond with a 7 or 8 are Passives, and customers who choose 9 or 10 are Promoters. The overall NPS score is calculated by subtracting the percentage of Detractors from the percentage of Promoters.
Educational Experience for 2020-2021

Which of the following best describes your child's educational experience for the 2020-2021 school year? (N=28)

- On-campus/In-person 100%: 57%
- Online/Virtual 100%: 25%
- Both on-campus/in-person and online/virtual: 18%