2020-2021 School Quality for Parents Survey: Paul B. Stephens
ESE Center

Results

May 24 - June 11, 2021
## Participation

<table>
<thead>
<tr>
<th>Responding Group</th>
<th>Number of Invitations Delivered (NMax)</th>
<th>Number of Responses (N)</th>
<th>Response Rate</th>
<th>Public Access Link Responses</th>
<th>Total Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parents</td>
<td>15</td>
<td>6</td>
<td>21</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Overall Quality

How would you rate the overall quality of your child's school? (N=20)

- 75% Excellent
- 25% Good

40% Fair
20% Poor
Academic Support

How strongly do you agree or disagree with the following statements?

- This school has high learning standards for all students. (N=21)
  - Strongly Agree: 62%
  - Agree: 29%
  - Disagree: 5%
  - Strongly Disagree: 5%
  - Don't Know: 5%

- Teachers set high expectations for all students. (N=21)
  - Strongly Agree: 67%
  - Agree: 24%
  - Disagree: 5%
  - Strongly Disagree: 5%
  - Don't Know: 5%

- This school’s learning standards and expectations are clearly explained to students. (N=21)
  - Strongly Agree: 52%
  - Agree: 33%
  - Disagree: 5%
  - Strongly Disagree: 5%
  - Don't Know: 5%

- Students are challenged by their schoolwork. (N=21)
  - Strongly Agree: 38%
  - Agree: 38%
  - Disagree: 10%
  - Strongly Disagree: 14%
  - Don't Know: 5%

- Teachers give timely feedback about student work. (N=21)
  - Strongly Agree: 57%
  - Agree: 33%
  - Disagree: 5%
  - Strongly Disagree: 5%
  - Don't Know: 5%
Academic Support (Continued)

How strongly do you agree or disagree with the following statements?

1. Teachers give helpful feedback about student work. (N=20)
   - Strongly Agree: 75%
   - Agree: 15%
   - Disagree: 5%
   - Strongly Disagree: 5%
   - Don't Know: 5%

2. Teachers successfully show students how lessons relate to life outside of school. (N=21)
   - Strongly Agree: 67%
   - Agree: 19%
   - Disagree: 5%
   - Strongly Disagree: 10%
   - Don't Know: 10%

3. This school offers a variety of academic courses. (N=19)
   - Strongly Agree: 42%
   - Agree: 32%
   - Disagree: 11%
   - Strongly Disagree: 16%
   - Don't Know: 20%
Student Support

How strongly do you agree or disagree with the following statements?

There is a teacher, counselor, or other staff member to whom a student can go for help with a school problem. (N=21)

- 71% Strongly Agree
- 14% Agree
- 5% Disagree
- 5% Strongly Disagree
- 10% Don't Know

There is a teacher, counselor, or other staff member to whom a student can go for help with a personal problem. (N=21)

- 62% Strongly Agree
- 19% Agree
- 5% Disagree
- 5% Strongly Disagree
- 14% Don't Know
Student Support (Continued)

How strongly do you agree or disagree with the following statements?

1. **This school offers students a variety of extracurricular activities.**
   - Strongly Agree: 29%
   - Agree: 14%
   - Disagree: 19%
   - Strongly Disagree: 10%
   - Don't Know: 29%
   (N=21)

2. **Students receive the support they need to prepare for the future.**
   - Strongly Agree: 62%
   - Agree: 24%
   - Disagree: 5%
   - Strongly Disagree: 10%
   - Don't Know: 10%
   (N=21)

3. **Students in this school receive support that addresses their individual needs.**
   - Strongly Agree: 76%
   - Agree: 14%
   - Disagree: 5%
   - Strongly Disagree: 5%
   - Don't Know: 5%
   (N=21)
School Leadership

How strongly do you agree or disagree with the following statements?

School administrators (principals and assistant principals) make decisions that are in the best interests of students. (N=21)

- Strongly Agree: 71%
- Agree: 19%
- Disagree: 10%

School administrators (principals and assistant principals) clearly communicate the school’s mission and vision. (N=21)

- Strongly Agree: 67%
- Agree: 24%
- Disagree: 5%
- Strongly Disagree: 5%
- Don't Know: 0%
School Leadership (Continued)

How strongly do you agree or disagree with the following statements?

- School administrators (principals and assistant principals) are available when I have a concern. (N=21) 71% Strongly Agree, 29% Agree
- School administrators (principals and assistant principals) are courteous when I have a concern. (N=21) 71% Strongly Agree, 29% Agree
- School administrators (principals and assistant principals) are responsive when I have a concern. (N=21) 71% Strongly Agree, 29% Agree
Family Involvement

How strongly do you agree or disagree with the following statements?

Families are informed about virtual and/or in-person school-sponsored activities, such as tutoring, after-school programs, and student performances. (N=21)

- Strongly Agree: 67%
- Agree: 14%
- Disagree: 10%
- Strongly Disagree: 5%
- Don't Know: 5%

Families are encouraged to attend virtual and/or in-person school-sponsored activities, such as back-to-school night. (N=21)

- Strongly Agree: 62%
- Agree: 19%
- Disagree: 10%
- Strongly Disagree: 5%
- Don't Know: 5%
Family Involvement (Continued)

How strongly do you agree or disagree with the following statements?

- Staff members and families treat each other with respect. (N=21)
  - Strongly Agree: 71%
  - Agree: 24%
  - Disagree: 5%

- This school respects and values input provided by families. (N=21)
  - Strongly Agree: 67%
  - Agree: 29%
  - Disagree: 5%

- This school uses family input to improve student achievement. (N=21)
  - Strongly Agree: 67%
  - Agree: 19%
  - Disagree: 5%
How strongly do you agree or disagree with the following statements?

- All school staff members are aware of the safety and security procedures. (N=21)
  - Strongly Agree: 81%
  - Agree: 19%

- All students are aware of the safety and security procedures. (N=21)
  - Strongly Agree: 57%
  - Agree: 38%
  - Disagree: 5%

- This school is safe. (N=21)
  - Strongly Agree: 67%
  - Agree: 29%
  - Disagree: 5%

- Student discipline is enforced consistently for all students. (N=21)
  - Strongly Agree: 43%
  - Agree: 24%
  - Disagree: 5%
  - Strongly Disagree: 29%

- Staff members and students treat each other with respect. (N=21)
  - Strongly Agree: 52%
  - Agree: 33%
  - Disagree: 14%
Safety and Behavior (Continued)

How strongly do you agree or disagree with the following statements?

- Staff members are responsive when students report bullying. (N=21)
  - Strongly Agree: 52%
  - Agree: 14%
  - Disagree: 33%

- Bullying is not tolerated. (N=21)
  - Strongly Agreed: 62%
  - Agree: 14%
  - Disagree: 5%
  - Strongly Disagree: 19%

- Students in this school are treated fairly regardless of their race, culture, religion, sexual orientation, gender, or disabilities. (N=21)
  - Strongly Agree: 76%
  - Agree: 14%
  - Disagree: 10%
Implementation of District Initiatives

How strongly do you agree or disagree with the following statements?

- Restorative practices are being implemented in my child's school. (N=21)
  - Strongly Agree: 29%
  - Agree: 29%
  - Disagree: 43%

- Culturally relevant teaching practices are being implemented in my child's school. (N=21)
  - Strongly Agree: 38%
  - Agree: 38%
  - Disagree: 24%

- Equity initiatives are being implemented in my child's school. (N=21)
  - Strongly Agree: 38%
  - Agree: 29%
  - Disagree: 33%

Choose from: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know.
Net Promoter - School

How likely are you to recommend your child's school to a family member or friend? (N=21)

Note: Net Promoter Score® (NPS) gauges stakeholder loyalty. Those who give a score of 0 to 6 are classified as Detractors, those who respond with a 7 or 8 are Passives, and customers who choose 9 or 10 are Promoters. The overall NPS score is calculated by subtracting the percentage of Detractors from the percentage of Promoters.
How likely are you to recommend Pinellas County Schools to a family member or friend? (N=21)

10 - Extremely Likely
9
8
7
6
5
4
3
2
1
0 - Not at all Likely

Note: Net Promoter Score® (NPS) gauges stakeholder loyalty. Those who give a score of 0 to 6 are classified as Detractors, those who respond with a 7 or 8 are Passives, and customers who choose 9 or 10 are Promoters. The overall NPS score is calculated by subtracting the percentage of Detractors from the percentage of Promoters.
Educational Experience for 2020-2021

Which of the following best describes your child's educational experience for the 2020-2021 school year? (N=21)

- On-campus/In-person 100%: 76%
- Online/Virtual 100%: 14%
- Both on-campus/in-person and online/virtual: 10%