2020-2021 Employee Engagement and Satisfaction Survey: Nina Harris ESE Center

Results

May 24 - June 11, 2021

pinellas county schools

K12 Insight

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# Participation

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Overall Engagement

How strongly do you agree or disagree with the following statements?

- I am proud to work for Pinellas County Schools. (N=63)
  - Strongly Agree: 38%
  - Agree: 40%
  - Neither Disagree nor Agree: 17%
  - Disagree: 19%
  - Strongly Disagree: 8%

- Employment with Pinellas County Schools gives me a feeling of accomplishment. (N=63)
  - Strongly Agree: 33%
  - Agree: 38%
  - Neither Disagree nor Agree: 19%
  - Disagree: 8%
  - Strongly Disagree: 8%

- I am engaged in my work. (N=63)
  - Strongly Agree: 57%
  - Agree: 40%
  - Neither Disagree nor Agree: 3%

- My work is interesting. (N=63)
  - Strongly Agree: 56%
  - Agree: 40%
  - Neither Disagree nor Agree: 4%

- I am motivated to contribute more than what is expected of me. (N=63)
  - Strongly Agree: 54%
  - Agree: 30%
  - Neither Disagree nor Agree: 10%
How strongly do you agree or disagree with the following statements?

I see professional growth and long-term career opportunities with Pinellas County Schools. (N=63)
- Strongly Agree: 38%
- Agree: 24%
- Neither Disagree nor Agree: 25%
- Disagree: 8%
- Strongly Disagree: 5%

I would feel comfortable referring a good friend to work for Pinellas County Schools. (N=63)
- Strongly Agree: 29%
- Agree: 35%
- Neither Disagree nor Agree: 21%
- Disagree: 8%
- Strongly Disagree: 8%

I enjoy working with my direct supervisor. (N=63)
- Strongly Agree: 33%
- Agree: 37%
- Neither Disagree nor Agree: 13%
- Disagree: 8%
- Strongly Disagree: 10%

I am optimistic about the future of Pinellas County Schools. (N=63)
- Strongly Agree: 27%
- Agree: 41%
- Neither Disagree nor Agree: 22%
- Disagree: 5%
- Strongly Disagree: 5%
I am familiar with Pinellas County Schools’ mission to prepare all students for college, career and life and vision of 100% student success. (N=63)

- 41% Strongly Agree
- 40% Agree
- 17% Neither Disagree nor Agree

I know how I can fulfill Pinellas County Schools' mission and vision. (N=63)

- 27% Strongly Agree
- 54% Agree
- 14% Neither Disagree nor Agree
- 5% Disagree

I support the district’s mission and vision. (N=63)

- 38% Strongly Agree
- 46% Agree
- 13% Neither Disagree nor Agree
- 5% Disagree
How strongly do you agree or disagree with the following statements?

1. The district’s mission and vision is clearly defined. (N=63)
   - Strongly Agree: 40%
   - Agree: 46%
   - Neither Disagree nor Agree: 11%
   - Disagree: 5%
   - Strongly Disagree: 5%

2. The district is moving in a direction that reflects our mission and vision. (N=63)
   - Strongly Agree: 30%
   - Agree: 41%
   - Neither Disagree nor Agree: 19%
   - Disagree: 5%
   - Strongly Disagree: 5%

3. I can provide input on how the district accomplishes its mission. (N=63)
   - Strongly Agree: 27%
   - Agree: 30%
   - Neither Disagree nor Agree: 35%
   - Disagree: 5%
District Leadership

How strongly do you agree or disagree with the following statements?

- District leaders’ actions are consistent with their words. (N=63)
  - Strongly Agree: 13%
  - Agree: 44%
  - Neither Disagree nor Agree: 30%
  - Disagree: 11%

- District leaders understand my professional needs. (N=63)
  - Strongly Agree: 13%
  - Agree: 41%
  - Neither Disagree nor Agree: 27%
  - Disagree: 10%
  - Strongly Disagree: 10%

- District leaders clearly explain the reasons behind decisions on key issues. (N=62)
  - Strongly Agree: 10%
  - Agree: 39%
  - Neither Disagree nor Agree: 31%
  - Disagree: 10%
  - Strongly Disagree: 11%

- District leaders encourage employees to share ideas to improve performance. (N=63)
  - Strongly Agree: 8%
  - Agree: 41%
  - Neither Disagree nor Agree: 33%
  - Disagree: 11%
  - Strongly Disagree: 6%

- District leaders promote a positive work culture. (N=63)
  - Strongly Agree: 11%
  - Agree: 46%
  - Neither Disagree nor Agree: 29%
  - Disagree: 8%
  - Strongly Disagree: 6%
Worksite Leadership

How strongly do you agree or disagree with the following statements?

The actions of my direct supervisor are consistent with their words. (N=63)

I can count on the support of my direct supervisor when addressing problems or issues. (N=63)

I trust my direct supervisor to make good decisions. (N=63)

My direct supervisor clearly communicates their expectations of my job performance. (N=63)
How strongly do you agree or disagree with the following statements?

- My direct supervisor effectively communicates about important issues that affect me. (N=63)
  - Strongly Agree: 32%
  - Agree: 30%
  - Neither Disagree nor Agree: 17%
  - Disagree: 13%
  - Strongly Disagree: 8%

- My direct supervisor implements policies fairly in my school or department. (N=63)
  - Strongly Agree: 32%
  - Agree: 29%
  - Neither Disagree nor Agree: 24%
  - Disagree: 5%
  - Strongly Disagree: 11%

- My direct supervisor promotes a positive work culture. (N=63)
  - Strongly Agree: 25%
  - Agree: 30%
  - Neither Disagree nor Agree: 22%
  - Disagree: 5%
  - Strongly Disagree: 17%

- My direct supervisor encourages collaboration within and across teams in my school or department. (N=63)
  - Strongly Agree: 32%
  - Agree: 32%
  - Neither Disagree nor Agree: 16%
  - Disagree: 10%
  - Strongly Disagree: 11%
Feedback and Recognition

How strongly do you agree or disagree with the following statements?

- Pinellas County Schools recognizes employees for their high-quality work and accomplishments. (N=63)
  - 16% Strongly Agree
  - 44% Agree
  - 24% Neither Disagree nor Agree
  - 10% Disagree
  - 6% Strongly Disagree

- Staff members are recognized for good performance at my work site. (N=63)
  - 21% Strongly Agree
  - 40% Agree
  - 22% Neither Disagree nor Agree
  - 11% Disagree
  - 6% Strongly Disagree

- I am recognized for my accomplishments. (N=63)
  - 19% Strongly Agree
  - 30% Agree
  - 37% Neither Disagree nor Agree
  - 5% Disagree
  - 10% Strongly Disagree

- I feel appreciated for my work. (N=63)
  - 27% Strongly Agree
  - 24% Agree
  - 27% Neither Disagree nor Agree
  - 8% Disagree
  - 14% Strongly Disagree

- My direct supervisor regularly gives me constructive feedback to improve my performance. (N=63)
  - 22% Strongly Agree
  - 33% Agree
  - 29% Neither Disagree nor Agree
  - 5% Disagree
  - 11% Strongly Disagree
Work Environment

How strongly do you agree or disagree with the following statements?

- My colleagues help create a positive work environment. (N=63)
  - Strongly Agree: 32%
  - Agree: 43%
  - Neither Disagree nor Agree: 17%
  - Disagree: 6%

- My colleagues and I are held to high professional standards. (N=63)
  - Strongly Agree: 33%
  - Agree: 49%
  - Neither Disagree nor Agree: 10%
  - Disagree: 6%

- I have the materials I need to do my job. (N=63)
  - Strongly Agree: 35%
  - Agree: 43%
  - Neither Disagree nor Agree: 11%
  - Disagree: 8%

- My colleagues support me. (N=63)
  - Strongly Agree: 40%
  - Agree: 48%
  - Neither Disagree nor Agree: 10%
  - Disagree: 10%

- My colleagues are committed to their jobs. (N=62)
  - Strongly Agree: 34%
  - Agree: 44%
  - Neither Disagree nor Agree: 18%
  - Disagree: 5%

- I work in an atmosphere where there is mutual respect among staff. (N=63)
  - Strongly Agree: 25%
  - Agree: 30%
  - Neither Disagree nor Agree: 30%
  - Disagree: 8%
  - Strongly Disagree: 6%
Career Growth and Training Opportunities

How strongly do you agree or disagree with the following statements?

- The district encourages continued education and professional growth. (N=63)
  - Strongly Agree: 38%
  - Agree: 49%
  - Neither Disagree nor Agree: 10%
  - Disagree: 19%
  - Strongly Disagree: 22%

- The training I have received from the district has helped me perform my job more effectively. (N=63)
  - Strongly Agree: 19%
  - Agree: 57%
  - Neither Disagree nor Agree: 16%
  - Disagree: 8%
  - Strongly Disagree: 10%

- The training I have received from my worksite has helped me perform my job more effectively. (N=63)
  - Strongly Agree: 25%
  - Agree: 46%
  - Neither Disagree nor Agree: 19%
  - Disagree: 6%
  - Strongly Disagree: 9%

- The district’s professional development supports district initiatives. (N=63)
  - Strongly Agree: 22%
  - Agree: 52%
  - Neither Disagree nor Agree: 24%
  - Disagree: 8%
  - Strongly Disagree: 4%
Career Growth and Training Opportunities (Continued)

How strongly do you agree or disagree with the following statements?

My direct supervisor encourages continued education and professional growth. (N=62)

- **Strongly Agree**: 34%
- **Agree**: 44%
- **Neither Disagree nor Agree**: 16%
- **Disagree**: 5%
- **Strongly Disagree**: 0%

My direct supervisor identifies opportunities for my professional growth and improvement. (N=63)

- **Strongly Agree**: 27%
- **Agree**: 41%
- **Neither Disagree nor Agree**: 17%
- **Disagree**: 10%
- **Strongly Disagree**: 5%
Career Growth and Training Opportunities (Continued)

How strongly do you agree or disagree with the following statements?

1. I have the opportunity to provide input for individualizing my own professional development opportunities. (N=63)
   - Strongly Agree: 27%
   - Agree: 32%
   - Neither Disagree nor Agree: 29%
   - Disagree: 6%
   - Strongly Disagree: 6%

2. There are leadership opportunities for me in my school or department. (N=63)
   - Strongly Agree: 27%
   - Agree: 27%
   - Neither Disagree nor Agree: 30%
   - Disagree: 6%
   - Strongly Disagree: 10%
Overall School Quality

How would you rate the overall quality of your school? (N=56)

- Excellent: 27%
- Good: 46%
- Fair: 14%
- Poor: 13%

Note: Only school-based staff answered this question.
How strongly do you agree or disagree with the following statements?

- This school has high learning standards for all students. (N=56)
  - Strongly Agree: 30%
  - Agree: 63%
  - Disagree: 9%

- Teachers set high expectations for all students. (N=56)
  - Strongly Agree: 25%
  - Agree: 63%
  - Disagree: 9%

- This school’s learning standards and expectations are clearly explained to students. (N=55)
  - Strongly Agree: 22%
  - Agree: 53%
  - Disagree: 11%
  - Don’t Know: 11%

- Students are challenged by their schoolwork. (N=56)
  - Strongly Agree: 30%
  - Agree: 54%
  - Disagree: 11%

- Teachers give timely feedback about student work. (N=54)
  - Strongly Agree: 31%
  - Agree: 54%
  - Disagree: 6%
  - Don’t Know: 9%

*Note: Only school-based staff answered these questions.*
Academic Support (Continued)

How strongly do you agree or disagree with the following statements?

**Teachers give helpful feedback about student work.** *(N=55)*
- Strongly Agree: 29%
- Agree: 55%
- Disagree: 5%
- Strongly Disagree: 9%

**Teachers successfully show students how lessons relate to life outside of school.** *(N=55)*
- Strongly Agree: 25%
- Agree: 55%
- Disagree: 13%
- Strongly Disagree: 7%

**This school offers a variety of academic courses.** *(N=55)*
- Strongly Agree: 24%
- Agree: 53%
- Disagree: 13%
- Strongly Disagree: 7%

*Note: Only school-based staff answered these questions.*
Student Support

How strongly do you agree or disagree with the following statements?

There is a teacher, counselor, or other staff member to whom a student can go for help with a school problem. (N=56)

- Strongly Agree: 39%
- Agree: 50%
- Disagree: 9%

There is a teacher, counselor, or other staff member to whom a student can go for help with a personal problem. (N=56)

- Strongly Agree: 38%
- Agree: 52%
- Disagree: 7%

Note: Only school-based staff answered these questions.
Student Support (Continued)

How strongly do you agree or disagree with the following statements?

This school offers students a variety of extracurricular activities. (N=56)

- Strongly Agree: 25%
- Agree: 38%
- Disagree: 25%
- Strongly Disagree: 7%
- Don't Know: 5%

Students receive the support they need to prepare for the future. (N=56)

- Strongly Agree: 27%
- Agree: 39%
- Disagree: 23%
- Strongly Disagree: 9%

Students in this school receive support that addresses their individual needs. (N=56)

- Strongly Agree: 43%
- Agree: 41%
- Disagree: 13%

Note: Only school-based staff answered these questions.
School Leadership

How strongly do you agree or disagree with the following statements?

School administrators (principals and assistant principals) make decisions that are in the best interests of students. (N=56)
- Strongly Agree: 30%
- Agree: 38%
- Disagree: 13%
- Strongly Disagree: 13%
- Don't Know: 7%

School administrators (principals and assistant principals) clearly communicate the school’s mission and vision. (N=56)
- Strongly Agree: 30%
- Agree: 45%
- Disagree: 13%
- Strongly Disagree: 9%
- Don't Know: 0%

Note: Only school-based staff answered these questions.
School Leadership (Continued)

How strongly do you agree or disagree with the following statements?

School administrators (principals and assistant principals) are available when I have a concern. (N=56)
- Strongly Agree: 30%
- Agree: 45%
- Disagree: 11%
- Strongly Disagree: 11%

School administrators (principals and assistant principals) are courteous when I have a concern. (N=56)
- Strongly Agree: 25%
- Agree: 38%
- Disagree: 18%
- Strongly Disagree: 20%

School administrators (principals and assistant principals) are responsive when I have a concern. (N=56)
- Strongly Agree: 30%
- Agree: 36%
- Disagree: 18%
- Strongly Disagree: 14%

Note: Only school-based staff answered these questions.
Family Involvement

How strongly do you agree or disagree with the following statements?

Families are informed about virtual and/or in-person school-sponsored activities, such as tutoring, after-school programs, and student performances. (N=55)

- Strongly Agree: 38%
- Agree: 49%
- Disagree: 5%
- Strongly Disagree: 5%

Families are encouraged to attend virtual and/or in-person school-sponsored activities, such as back-to-school night. (N=56)

- Strongly Agree: 48%
- Agree: 45%
- Disagree: 7%

Note: Only school-based staff answered these questions.
Family Involvement (Continued)

How strongly do you agree or disagree with the following statements?

- **Staff members and families treat each other with respect.** (N=56)
  - Strongly Agree: 30%
  - Agree: 57%
  - Disagree: 9%
  - Strongly Disagree: 3%
  - Don't Know: 0%

- **This school respects and values input provided by families.** (N=56)
  - Strongly Agree: 36%
  - Agree: 43%
  - Disagree: 9%
  - Strongly Disagree: 9%
  - Don't Know: 11%

- **This school uses family input to improve student achievement.** (N=56)
  - Strongly Agree: 29%
  - Agree: 46%
  - Disagree: 5%
  - Strongly Disagree: 5%
  - Don't Know: 16%

*Note: Only school-based staff answered these questions.*
Safety and Behavior

How strongly do you agree or disagree with the following statements?

All school staff members are aware of the safety and security procedures. (N=56)
- Strongly Agree: 41%
- Agree: 54%
- Disagree: 5%

All students are aware of the safety and security procedures. (N=56)
- Strongly Agree: 20%
- Agree: 59%
- Disagree: 7%
- Strongly Disagree: 11%

This school is safe. (N=56)
- Strongly Agree: 25%
- Agree: 41%
- Disagree: 18%
- Strongly Disagree: 13%
- Don't Know: 5%

Student discipline is enforced consistently for all students. (N=55)
- Strongly Agree: 18%
- Agree: 38%
- Disagree: 25%
- Strongly Disagree: 13%
- Don't Know: 5%

Staff members and students treat each other with respect. (N=56)
- Strongly Agree: 25%
- Agree: 55%
- Disagree: 9%
- Strongly Disagree: 7%

Note: Only school-based staff answered these questions.
Safety and Behavior (Continued)

How strongly do you agree or disagree with the following statements?

- Staff members are responsive when students report bullying. (N=56)
  - Strongly Agree: 21%
  - Agree: 43%
  - Disagree: 9%
  - Strongly Disagree: 25%

- Bullying is not tolerated. (N=56)
  - Strongly Agree: 38%
  - Agree: 46%
  - Disagree: 5%
  - Strongly Disagree: 5%

- Students in this school are treated fairly regardless of their race, culture, religion, sexual orientation, gender, or disabilities. (N=55)
  - Strongly Agree: 49%
  - Agree: 42%
  - Disagree: 7%

Note: Only school-based staff answered these questions.
How strongly do you agree or disagree with the following statements?

- Restorative practices are being implemented in my school. (N=55)
  - Strongly Agree: 16%
  - Agree: 53%
  - Disagree: 9%
  - Strongly Disagree: 5%
  - Don't Know: 16%

- Culturally relevant teaching practices are being implemented in my school. (N=54)
  - Strongly Agree: 20%
  - Agree: 59%
  - Disagree: 7%
  - Strongly Disagree: 9%

- Equity initiatives are being implemented in my school. (N=54)
  - Strongly Agree: 17%
  - Agree: 65%
  - Disagree: 13%

Note: Only school-based staff answered these questions.
How likely is it that you would recommend your school to a family member or friend? (N=52)

10 - Extremely Likely: 27%
9: 12%
8: 13%
7: 8%
6: 6%
5: 4%
4: 2%
3: 12%
2: 2%
1: 2%
0 - Not at all Likely: 13%

Note: Net Promoter Score® (NPS) gauges stakeholder loyalty. Those who give a score of 0 to 6 are classified as Detractors, those who respond with a 7 or 8 are Passives, and customers who choose 9 or 10 are Promoters. The overall NPS score is calculated by subtracting the percentage of Detractors from the percentage of Promoters. Only school-based staff answered these questions.
Net Promoter - District

How likely is it that you would recommend Pinellas County Schools to a family member or friend? (N=63)

Note: Net Promoter Score® (NPS) gauges stakeholder loyalty. Those who give a score of 0 to 6 are classified as Detractors, those who respond with a 7 or 8 are Passives, and customers who choose 9 or 10 are Promoters. The overall NPS score is calculated by subtracting the percentage of Detractors from the percentage of Promoters.