2020-2021 Employee Engagement and Satisfaction Survey: Tomlinson Adult Learning Center

Results

May 24 - June 11, 2021
## Participation

<table>
<thead>
<tr>
<th>Responding Group</th>
<th>Number of Invitations Delivered (NMax)</th>
<th>Number of Responses (N)</th>
<th>Response Rate</th>
<th>Total Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Staff Members</td>
<td>33</td>
<td>33</td>
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<td>33</td>
</tr>
</tbody>
</table>
Overall Engagement

How strongly do you agree or disagree with the following statements?

- I am proud to work for Pinellas County Schools. (N=33)
  - Strongly Agree: 73%
  - Agree: 18%
  - Neither Disagree nor Agree: 9%

- Employment with Pinellas County Schools gives me a feeling of accomplishment. (N=33)
  - Strongly Agree: 70%
  - Agree: 21%
  - Neither Disagree nor Agree: 6%

- I am engaged in my work. (N=33)
  - Strongly Agree: 82%
  - Agree: 15%
  - Neither Disagree nor Agree: 15%

- My work is interesting. (N=33)
  - Strongly Agree: 76%
  - Agree: 15%
  - Neither Disagree nor Agree: 6%

- I am motivated to contribute more than what is expected of me. (N=33)
  - Strongly Agree: 79%
  - Agree: 6%
  - Neither Disagree nor Agree: 6%
  - Disagree: 6%
  - Strongly Disagree: 6%
How strongly do you agree or disagree with the following statements?

- I see professional growth and long-term career opportunities with Pinellas County Schools. (N=33)
  - Strongly Agree: 58%
  - Agree: 21%
  - Neither Disagree nor Agree: 9%
  - Disagree: 6%
  - Strongly Disagree: 6%

- I would feel comfortable referring a good friend to work for Pinellas County Schools. (N=33)
  - Strongly Agree: 61%
  - Agree: 27%
  - Neither Disagree nor Agree: 6%

- I enjoy working with my direct supervisor. (N=33)
  - Strongly Agree: 58%
  - Agree: 36%
  - Neither Disagree nor Agree: 6%

- I am optimistic about the future of Pinellas County Schools. (N=33)
  - Strongly Agree: 55%
  - Agree: 24%
  - Neither Disagree nor Agree: 12%
  - Disagree: 6%
Mission and Vision

How strongly do you agree or disagree with the following statements?

I am familiar with Pinellas County Schools’ mission to prepare all students for college, career and life and vision of 100% student success. (N=33)

- Strongly Agree: 58%
- Agree: 39%
- Neither Disagree nor Agree: 5%
- Disagree: 12%

I know how I can fulfill Pinellas County Schools’ mission and vision. (N=33)

- Strongly Agree: 55%
- Agree: 33%
- Neither Disagree nor Agree: 12%

I support the district’s mission and vision. (N=33)

- Strongly Agree: 55%
- Agree: 42%
- Neither Disagree nor Agree: 3%
- Disagree: 12%
Mission and Vision (Continued)

How strongly do you agree or disagree with the following statements?

- The district’s mission and vision is clearly defined. (N=33)
  - Strongly Agree: 52%
  - Agree: 39%
  - Neither Disagree nor Agree: 6%
- The district is moving in a direction that reflects our mission and vision. (N=33)
  - Strongly Agree: 48%
  - Agree: 24%
  - Neither Disagree nor Agree: 18%
  - Disagree: 9%
- I can provide input on how the district accomplishes its mission. (N=33)
  - Strongly Agree: 36%
  - Agree: 27%
  - Neither Disagree nor Agree: 21%
  - Disagree: 9%
  - Strongly Disagree: 6%
District Leaders’ actions are consistent with their words. (N=33)

- Strongly Agree: 27%
- Agree: 39%
- Neither Disagree nor Agree: 18%
- Disagree: 9%
- Strongly Disagree: 6%

District leaders understand my professional needs. (N=33)

- Strongly Agree: 30%
- Agree: 33%
- Neither Disagree nor Agree: 21%
- Disagree: 12%

District leaders clearly explain the reasons behind decisions on key issues. (N=33)

- Strongly Agree: 24%
- Agree: 33%
- Neither Disagree nor Agree: 24%
- Disagree: 9%
- Strongly Disagree: 9%

District leaders encourage employees to share ideas to improve performance. (N=33)

- Strongly Agree: 30%
- Agree: 27%
- Neither Disagree nor Agree: 18%
- Disagree: 18%
- Strongly Disagree: 6%

District leaders promote a positive work culture. (N=33)

- Strongly Agree: 30%
- Agree: 33%
- Neither Disagree nor Agree: 15%
- Disagree: 12%
- Strongly Disagree: 9%
How strongly do you agree or disagree with the following statements?

1. The actions of my direct supervisor are consistent with their words. (N=33)
   - Strongly Agree: 45%
   - Agree: 36%
   - Neither Disagree nor Agree: 6%
   - Disagree: 9%
   - Strongly Disagree: 0%

2. I can count on the support of my direct supervisor when addressing problems or issues. (N=33)
   - Strongly Agree: 52%
   - Agree: 27%
   - Neither Disagree nor Agree: 6%
   - Disagree: 12%
   - Strongly Disagree: 0%

3. I trust my direct supervisor to make good decisions. (N=33)
   - Strongly Agree: 52%
   - Agree: 30%
   - Neither Disagree nor Agree: 6%
   - Disagree: 9%
   - Strongly Disagree: 0%

4. My direct supervisor clearly communicates their expectations of my job performance. (N=33)
   - Strongly Agree: 58%
   - Agree: 33%
   - Neither Disagree nor Agree: 6%
   - Disagree: 12%
   - Strongly Disagree: 0%
### Worksite Leadership (Continued)

How strongly do you agree or disagree with the following statements?

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Neither Disagree nor Agree</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>My direct supervisor effectively communicates about important issues that affect me. (N=33)</td>
<td>52%</td>
<td>33%</td>
<td>9%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>My direct supervisor implements policies fairly in my school or department. (N=33)</td>
<td>61%</td>
<td>24%</td>
<td>6%</td>
<td>6%</td>
<td></td>
</tr>
<tr>
<td>My direct supervisor promotes a positive work culture. (N=33)</td>
<td>55%</td>
<td>24%</td>
<td>12%</td>
<td>6%</td>
<td></td>
</tr>
<tr>
<td>My direct supervisor encourages collaboration within and across teams in my school or department. (N=33)</td>
<td>52%</td>
<td>18%</td>
<td>21%</td>
<td>6%</td>
<td></td>
</tr>
</tbody>
</table>
Pinellas County Schools recognizes employees for their high-quality work and accomplishments. (N=33)

Staff members are recognized for good performance at my work site. (N=33)

I am recognized for my accomplishments. (N=33)

I feel appreciated for my work. (N=33)

My direct supervisor regularly gives me constructive feedback to improve my performance. (N=33)
How strongly do you agree or disagree with the following statements?

- My colleagues help create a positive work environment. (N=33)
  - Strongly Agree: 48%
  - Agree: 36%
  - Neither Disagree nor Agree: 6%
  - Disagree: 9%

- My colleagues and I are held to high professional standards. (N=33)
  - Strongly Agree: 55%
  - Agree: 27%
  - Neither Disagree nor Agree: 18%

- I have the materials I need to do my job. (N=33)
  - Strongly Agree: 48%
  - Agree: 42%
  - Neither Disagree nor Agree: 9%

- My colleagues support me. (N=33)
  - Strongly Agree: 52%
  - Agree: 42%

- My colleagues are committed to their jobs. (N=33)
  - Strongly Agree: 45%
  - Agree: 36%
  - Neither Disagree nor Agree: 18%

- I work in an atmosphere where there is mutual respect among staff. (N=33)
  - Strongly Agree: 58%
  - Agree: 21%
  - Neither Disagree nor Agree: 15%
  - Disagree: 6%
Career Growth and Training Opportunities

How strongly do you agree or disagree with the following statements?

The district encourages continued education and professional growth. (N=33)

- Strongly Agree: 58%
- Agree: 30%
- Neither Disagree nor Agree: 6%
- Disagree: 6%
- Strongly Disagree: 0%

The training I have received from the district has helped me perform my job more effectively. (N=33)

- Strongly Agree: 42%
- Agree: 33%
- Neither Disagree nor Agree: 18%
- Disagree: 6%
- Strongly Disagree: 0%

The training I have received from my worksite has helped me perform my job more effectively. (N=33)

- Strongly Agree: 61%
- Agree: 24%
- Neither Disagree nor Agree: 12%
- Disagree: 6%
- Strongly Disagree: 0%

The district’s professional development supports district initiatives. (N=33)

- Strongly Agree: 45%
- Agree: 30%
- Neither Disagree nor Agree: 18%
- Disagree: 6%
- Strongly Disagree: 0%
How strongly do you agree or disagree with the following statements?

My direct supervisor encourages continued education and professional growth. (N=33)

- Strongly Agree: 52%
- Agree: 30%
- Neither Disagree nor Agree: 15%
- Disagree: 6%
- Strongly Disagree: 0%

My direct supervisor identifies opportunities for my professional growth and improvement. (N=33)

- Strongly Agree: 45%
- Agree: 30%
- Neither Disagree nor Agree: 15%
- Disagree: 6%
- Strongly Disagree: 0%
Career Growth and Training Opportunities (Continued)

How strongly do you agree or disagree with the following statements?

I have the opportunity to provide input for individualizing my own professional development opportunities. (N=33)

- Strongly Agree: 42%
- Agree: 36%
- Neither Disagree nor Agree: 15%
- Disagree: 6%
- Strongly Disagree: 9%

There are leadership opportunities for me in my school or department. (N=33)

- Strongly Agree: 21%
- Agree: 36%
- Neither Disagree nor Agree: 27%
- Disagree: 6%
- Strongly Disagree: 9%
Overall School Quality

How would you rate the overall quality of your school? (N=26)

Note: Only school-based staff answered this question.
How strongly do you agree or disagree with the following statements?

- **This school has high learning standards for all students. (N=27)**
  - Strongly Agree: 78%
  - Agree: 15%
  - Disagree: 0%
  - Strongly Disagree: 0%
  - Don't Know: 0%

- **Teachers set high expectations for all students. (N=27)**
  - Strongly Agree: 59%
  - Agree: 30%
  - Disagree: 11%

- **This school’s learning standards and expectations are clearly explained to students. (N=27)**
  - Strongly Agree: 56%
  - Agree: 37%
  - Disagree: 7%

- **Students are challenged by their schoolwork. (N=27)**
  - Strongly Agree: 59%
  - Agree: 33%
  - Disagree: 7%

- **Teachers give timely feedback about student work. (N=27)**
  - Strongly Agree: 56%
  - Agree: 22%
  - Disagree: 22%

*Note: Only school-based staff answered these questions.*
Academic Support (Continued)

How strongly do you agree or disagree with the following statements?

- Teachers give helpful feedback about student work. (N=27)
  - Strongly Agree: 59%  
  - Agree: 26%  
  - Disagree: 15%

- Teachers successfully show students how lessons relate to life outside of school. (N=27)
  - Strongly Agree: 48%  
  - Agree: 41%  
  - Disagree: 11%

- This school offers a variety of academic courses. (N=27)
  - Strongly Agree: 48%  
  - Agree: 41%  
  - Disagree: 7%

Note: Only school-based staff answered these questions.
Student Support

How strongly do you agree or disagree with the following statements?

There is a teacher, counselor, or other staff member to whom a student can go for help with a school problem. (N=27)

- 78% Strongly Agree
- 22% Disagree

There is a teacher, counselor, or other staff member to whom a student can go for help with a personal problem. (N=27)

- 56% Strongly Agree
- 33% Disagree
- 11% Don't Know

Note: Only school-based staff answered these questions.
How strongly do you agree or disagree with the following statements?

- **This school offers students a variety of extracurricular activities. (N=25)**
  - Strongly Agree: 8%
  - Agree: 16%
  - Disagree: 36%
  - Strongly Disagree: 20%
  - Don’t Know: 20%

- **Students receive the support they need to prepare for the future. (N=27)**
  - Strongly Agree: 70%
  - Agree: 26%

- **Students in this school receive support that addresses their individual needs. (N=27)**
  - Strongly Agree: 56%
  - Agree: 37%

*Note: Only school-based staff answered these questions.*
School Leadership

How strongly do you agree or disagree with the following statements?

School administrators (principals and assistant principals) make decisions that are in the best interests of students. (N=27)

- Strongly Agree: 56%
- Agree: 26%
- Disagree: 11%
- Strongly Disagree: 7%
- Don't Know: 0%

School administrators (principals and assistant principals) clearly communicate the school’s mission and vision. (N=27)

- Strongly Agree: 63%
- Agree: 22%
- Disagree: 11%
- Strongly Disagree: 0%
- Don't Know: 0%

Note: Only school-based staff answered these questions.
How strongly do you agree or disagree with the following statements?

- School administrators (principals and assistant principals) are available when I have a concern. (N=27)
- School administrators (principals and assistant principals) are courteous when I have a concern. (N=27)
- School administrators (principals and assistant principals) are responsive when I have a concern. (N=27)

Note: Only school-based staff answered these questions.
Family Involvement

How strongly do you agree or disagree with the following statements?

Families are informed about virtual and/or in-person school-sponsored activities, such as tutoring, after-school programs, and student performances. (N=24)

- Strongly Agree: 8%
- Agree: 33%
- Disagree: 8%
- Strongly Disagree: 46%
- Don't Know: 8%

Families are encouraged to attend virtual and/or in-person school-sponsored activities, such as back-to-school night. (N=24)

- Strongly Agree: 8%
- Agree: 21%
- Disagree: 8%
- Strongly Disagree: 54%
- Don't Know: 8%

Note: Only school-based staff answered these questions.
Family Involvement (Continued)

How strongly do you agree or disagree with the following statements?

Staff members and families treat each other with respect.  
(N=26)
- Strongly Agree: 65%
- Agree: 27%
- Disagree: 20%
- Strongly Disagree: 0%
- Don't Know: 0%

This school respects and values input provided by families.  
(N=25)
- Strongly Agree: 56%
- Agree: 20%
- Disagree: 20%
- Strongly Disagree: 0%
- Don't Know: 0%

This school uses family input to improve student achievement.  
(N=25)
- Strongly Agree: 32%
- Agree: 24%
- Disagree: 36%
- Strongly Disagree: 0%
- Don't Know: 0%

Note: Only school-based staff answered these questions.
How strongly do you agree or disagree with the following statements?

- All school staff members are aware of the safety and security procedures. (N=27)
  - Strongly Agree: 63%
  - Agree: 33%
  - Disagree: 7%

- All students are aware of the safety and security procedures. (N=27)
  - Strongly Agree: 63%
  - Agree: 30%
  - Disagree: 7%

- This school is safe. (N=27)
  - Strongly Agree: 67%
  - Agree: 33%

- Student discipline is enforced consistently for all students. (N=27)
  - Strongly Agree: 56%
  - Agree: 19%
  - Disagree: 19%

- Staff members and students treat each other with respect. (N=27)
  - Strongly Agree: 63%
  - Agree: 30%

Note: Only school-based staff answered these questions.
Safety and Behavior (Continued)

How strongly do you agree or disagree with the following statements?

- Staff members are responsive when students report bullying. (N=27)
  - Strongly Agree: 63%
  - Agree: 22%
  - Disagree: 11%
  - Strongly Disagree: 11%
  - Don't Know: 7%

- Bullying is not tolerated. (N=27)
  - Strongly Agree: 78%
  - Agree: 11%
  - Disagree: 7%
  - Strongly Disagree: 0%
  - Don't Know: 0%

- Students in this school are treated fairly regardless of their race, culture, religion, sexual orientation, gender, or disabilities. (N=27)
  - Strongly Agree: 81%
  - Agree: 11%
  - Disagree: 11%
  - Strongly Disagree: 0%
  - Don't Know: 0%

Note: Only school-based staff answered these questions.
Implementation of District Initiatives

How strongly do you agree or disagree with the following statements?

- **Restorative practices are being implemented in my school.** (N=25)
  - Strongly Agree: 36%
  - Agree: 40%
  - Disagree: 20%

- **Culturally relevant teaching practices are being implemented in my school.** (N=25)
  - Strongly Agree: 60%
  - Agree: 28%
  - Disagree: 8%

- **Equity initiatives are being implemented in my school.** (N=25)
  - Strongly Agree: 60%
  - Agree: 24%
  - Disagree: 8%

*Note: Only school-based staff answered these questions.*
How likely is it that you would recommend your school to a family member or friend? (N=26)

Net Promoter Score® (NPS) gauges stakeholder loyalty. Those who give a score of 0 to 6 are classified as Detractors, those who respond with a 7 or 8 are Passives, and customers who choose 9 or 10 are Promoters. The overall NPS score is calculated by subtracting the percentage of Detractors from the percentage of Promoters.

Only school-based staff answered these questions.
How likely is it that you would recommend Pinellas County Schools to a family member or friend? (N=33)

Note: Net Promoter Score® (NPS) gauges stakeholder loyalty. Those who give a score of 0 to 6 are classified as Detractors, those who respond with a 7 or 8 are Passives, and customers who choose 9 or 10 are Promoters. The overall NPS score is calculated by subtracting the percentage of Detractors from the percentage of Promoters.