WHO TO CALL FOR BENEFITS HELP

| PLANS AND PROVIDERS | TELEPHONE | WEBSITE |
|---|------------------------------------|---|
| RISK MANAGEMENT AND INSURA | NCE | |
| Main Number | 727-588-6195 (Fax) 727-588-6182 | www.pcsb.org/risk-benefits |
| Insurance Benefits and Deductions | 727-588-6197 | www.pcsb.org/risk-benefits |
| Retirement (Insurance Benefits/DROP) | 727-588-6214 | www.pcsb.org/retirement www.myfrs.com |
| Retirement Savings Program | 727-588-6141 | http://www.tsacg.com/individual/plan-sponsor/ florida/pinellas-county-schools/ |
| Wellness for Employees | 727-588-6031 | www.pcsb.org/wellness |
| Workers' Compensation | 727-588-6196 | www.pcsb.org/risk-benefits |
| ONSITE REPRESENTATIVES | | |
| Aetna (Claims Advisor) | 727-588-6367 | www.pcsb.org/healthinsurance |
| Aetna (Wellness) | 727-588-6134 | www.pcsb.org/wellness |
| Standard Insurance Company (Disability Claims) | 727-588-6197 | www.pscb.org/disability |
| INSURANCE CARRIERS | | |
| Aetna Concierge Customer Service | 866-253-0599 | www.aetnapcsb.com |
| EyeMed Vision (#9856857) | 866-299-1358 | www.eyemedvisioncare.com |
| Healthcare Bluebook | 888-316-1824 | www.pcsb.org/healthcarebluebook |
| Humana Advantage Dental (#548085) | 800-979-4760 | www.myhumana.com |
| MetLife Dental (#G95682) | 800-942-0854 | www.metlife.com/dental |
| MetLife Voluntary Benefits | 800-438-6388 | www.metlife.com/mybenefits |
| PayFlex (FSA / HRA) | 888-678-8242 | www.mypayflex.com |
| Resources for Living (RFL) Employee Assistance Program (EAP) | 800-848-9392 | www.resourcesforliving.com username: pcsb; password: eap |
| Standard Insurance Company (Life, AD&D, Disability Claims) | 800-325-5757 Christine D'Angelo | www.standard.com Christine.D'Angelo@standard.com |
| Teladoc | 855-835-2362 | www.teladoc.com/aetna |
| NON-PCS PROGRAMS | | |
| Florida Retirement System (FRS) | 866-446-9377 | www.myfrs.com |
| Florida KidCare | 888-540-5437 | www.floridakidcare.org |
| Federal Health Insurance Marketplace | 800-318-2596 | www.healthcare.gov |





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QUESTIONS?

Call the Benefits Team at 727-588-6197 or visit our website at www.pcsb.org/risk-benefits

