

# ONLINE THERAPY

Convenient | Effective | Confidential Therapy for How Employees Live Today

## What is Talkspace?

Talkspace is an online behavioral therapy platform that allows employees to communicate with a licensed therapist via text, audio, or video message on a smartphone or desktop computer.



### Highlights

### Convenient

Employees can message their therapist as often as they want to. Therapists respond daily, five days per week. No appointments or scheduling hassles.

#### Clinical Intake

Our matching process pairs every user with 3 possible therapist matches after assessing the employee's condition(s), state of residence, preferences and needs.

#### Same-Day Access

Employees can select and message their dedicated therapist on the same day they sign up.

### Dedicated Support

Employees always engage with the same therapist to help them set goals, stay on track, and assess their progress. Therapists engage daily, five days a week.

### Safe

Talkspace is secure, HIPAA compliant, and confidential.

### Who uses Talkspace?

**Over 1,000,000 individuals** have used the Talkspace platform to date.

**70%** of Talkspace users have never been in traditional therapy.

### Why use Talkspace?

Talkspace is effective for most common behavioral health concerns such as:

- depression
- stress
- anxiety
- grief
- substance misuse
- relationship issues
- PTSD

### talkspace FAST FACTS

### **Provider Network**

### Comprehensive

There are 2,000+ licensed Behavioral Health therapists on the Talkspace platform across the U.S, enabling us to serve clients in all 50 U.S. States.

### Excellent Care

We rigorously screen all therapists and provide continuous training and educational resources.

### Credentialed

Talkspace therapists are credentialed in accordance with NCQA standards.

#### Multicultural

Talkspace therapists are fluent in over 25 languages and trained for different needs, including LGBTQ community and cultural diversity.

#### Data-Driven

Detailed monitoring of quality outcomes for therapists and Talkspace users.



### Research: Talkspace vs. Traditional Therapy

After 3 months using Talkspace, employees reported1

98% of respondents find Talkspace more **convenient** than face-to-face counseling

90% who have previously had face-toface therapy prefer Talkspace

of respondents think Talkspace is as **effective or better** than face-to-face therapy

**fewer hours** of missed work over the 7-day period following treatment.

**57% decrease** in depression symptoms

decrease in the impact of depression / anxiety on their functioning at work.

**50% decrease** in comorbid anxiety symptoms.

90% prefer Talkspace over traditional therapy

Remission rates of 45% and 62% on depression and anxiety disorders after 2 months using Talkspace

<sup>&#</sup>x27;Talkspace study with Columbia University. Recent studies suggests text-messaging based psychotherapy delivery systems like Talkspace are effective, show statistically and clinically significant decreases in patients' levels of dysfunction, and achieve results that compare favorably with past clinical trials of face-to-face psychotherapy. Still, therapy through Talkspace may not be right for everyone and we encourage you to review all our terms and conditions. To learn more, go to Talkspace com and read about our User Survey and recent studies—thtps://research.talkspace.com and read about our User Survey and recent studies—thtps://research.talkspace.com