# Empath Health Volunteer Orientation

Three hour training class covers the history, philosophy, and volunteer opportunities available within Empath Health. Upon completion and when all onboarding requirements are met, you are eligible to volunteer in the following areas:

# <u>Office</u>

Provide administrative support to Empath Health staff at service centers. Weekday hours only (shifts scheduled Monday – Friday, 8:30am to 5:00 pm). Limited opportunities available for one time, short-term, or ongoing assignments. Examples include clerical support at service centers, reception desks, collating and mailing assistance.

### **Special Events**

Assist Empath Health and its affiliate programs with events that raise funds and community awareness.

- Hospice Resale Shops Fashion Show
- Lights of Lake Park in December
- Variety of Fundraisers

### **Community Outreach**

Assist with community events representing Empath Health. Limited evening and weekend opportunities.

- Honor Flight
- Chalk Art

# **Continuing Education**

Opportunities to participate in learning opportunities.

- "Learn & Earn"
- Guest speakers

### **Resale Shops**

Support hospice resale shops by providing a wide array of services such as cashier, sorting, and stocking. A Resale Shop Orientation is required. Shops are open Monday-Saturday from 9:00 am – 5:00 pm.

### P.A.C.E (Program of All-Inclusive Care for the Elderly) Adult Day Center

Assist with fun activities during the summer and school breaks. Level 2 background screening and TB test required for an ongoing assignment.

#### At Home Volunteer Projects

- Fleece No-Sew Blankets
- Comfort Bears
- Baking
- Crafts

### Lifetime Legacies Editing

- Edit recorded patient interviews
- Design photo slideshows

### Leadership Roles

 Leadership opportunities assigned to teen volunteers, as available



# Empath Health Patient and Family Training

Six additional training hours after completion of Volunteer Orientation. This training prepares you to visit patient/family members within any of our Empath Health programs. Additional specialty training may be required depending on the visit type. Upon completion of training and when all onboarding requirements are met, you are eligible to volunteer in the following areas:

### **Companionship Visits**

Visit a patient in an assisted living facility, on an on-going basis with a small group of teen volunteers. Offer companionship to patient while engaging in a specific activity of the patient's interest.

- Read Aloud Sessions
- Collaborative Art Projects
- Play an instrument or sing together
- Play board games together

### **Cheer Teams**

Group of teen volunteers visit multiple hospice patients in an assisted living facility. These visits occur on an ongoing basis. Offer companionship, supportive listening, and bring "cheer" to each patient you meet.

# Child & Family Support Programs

Work directly with children affected by an illness or death of a loved one.

- Homework assistance and/or tutoring
- Companionship support visits

# Party Pals

Celebrate special occasions like birthdays and anniversaries with patients. Weekday afternoon opportunities.

### Lifetime Legacies

Help capture patients' life stories.

- Interview patients while recording (video and audio) patient memories and life experiences
- Scrap booking
- Written journal (biography)
- Photo slideshows

### Suncoast Hospice Care Centers

## North Pinellas (Palm Harbor) & Mid-Pinellas (Pinellas Park)

Weekday, evening, and weekend opportunities available. Available positions vary seasonally and by location.

- Welcome visitors and family members to the care center at the reception desk
- Host the hospitality cart, offering refreshments to visitors
- Play an instrument in a common area

# Teen Volunteer Program Coordinators

Krizia Santiago, North County: 727-366-4339 Patti Roller, South County: 727-515-7133 Erin Clancy, Hillsborough: 727-735-2440

