

## **Dental Expense Claim**

Metropolitan Life Insurance Company

To Be Completed by Employee (Please read instructions on next page before completing this form) 1. Patient First Name Middle Last 2. Relationship to Employee 4. Married? 5. Patient Date of Birth 6. For Office Use 3. Sex ☐ Self ☐ Spouse ☐ Child ☐ Male ☐ Yes Mo. / Day / Year Other ☐ Female ☐ No 7. If Full Time Student (Age 19 or Over) 8. EMPLOYEE Soc. Sec. No. 9. If Disabled 10. Name of Group Dental Program School City State (Age 19 or Over) ☐ Yes ☐ No 11. Employee First Name Middle 13. Office Phone (Area Code) Last 12. Employee Date of Birth 14. Employee Residence Mailing Address 15. City, State, Zip 16. Are other Family Members Employed? Yes 17. Date of Birth 18. Name and Address of Employer for Item 16 Yes No (If Yes, complete the following: Group No. 19. Is Patient Covered by Another Dental Plan? **Dental Plan Name** Name and Address of Carrier 20. I Authorize Release of any Information Relating to this Claim 21. I Certify that the Above Information is Correct. 22. I Authorize Payment Directly to the Below Named Dentist. Signed (Patient, or Parent if Minor) Date with: **Employee Signature** Date **Employee Signature** To Be Completed by Dentist 24. Mailing Address City Zip State 25. Dentist Social Security Number or T.I.N. 26. Dentist License Number 27. Dentist Phone Number 28. First Visit Date Current Series | 29. Place of Treatment 30. Radiographs or Models Enclosed? ☐ Office ☐ Hospital ☐ ECF ☐ Other ☐ Yes ☐ No How Many? 31. Is Treatment Result of Occupational Illness or Injury? Yes No 32. Is Treatment Result of Auto Accident? ☐ Yes (If Yes, Enter Brief Description and Dates) (If Yes, Enter Brief Description and Dates Other Accident? Yes No (If Yes, Enter Brief Description and Dates 33. Other Accident? 34. Are any Services Covered by Another Plan? ☐ Yes ☐ No (If Yes, Enter Brief Description and Dates 35. If Prosthesis, is this Initial Placement? ☐ Yes ☐ No (If No, Reason for Replacement 36. Date of Prior Replacement? 37. Is Treatment for Orthodontics? If Services Already Commenced, Enter Date Appliance Placed Months of Treatment Remaining ☐ Yes ☐ No **Dentist's** — ☐ Pretreatment Estimate ☐ Statement of Actual Services (Be sure to sign below)\* 38. Examination and Treatment Plan - List in Order Form Tooth #1 through Tooth #32 (Use Charting System Shown) Tooth # **Date Service Description of Services For Carrier** Procedure Number Performed Mo. / Day / Year Fee (Including X-Rays, Prophylaxis, Materials Used, Etc. Use Only 11 31 in much talen INDICATE MISSING TEETH WITH AN "X" 39. I Hereby Certify That The Services Listed Above Will Be Have Been Performed **Total Fee** \* Signature of Dentist **Actually Charged** 40. Address where treatment was performed at another skills City State Zip

If you are covered under a self-insured plan or insured under a policy issued in any state other than those listed below, or if you reside in any state other than those listed below, then the following warning may apply to you:

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

If you are insured under a policy issued in one of the following states, or if you reside in one of the following states, one of the following state warnings may apply to you:

New York [(only applies to Accident and Health Benefits (AD&D/Disability/Dental]): I know it is a crime to fill out this form with facts I know are false or to leave out facts I know are important. I know that if I do this, I may also have to pay a civil penalty of up to \$5,000 plus the value of the claim.

Florida: Any person who knowingly and with intent to injure, defraud or deceive any insurer files a statement of claim containing any false, incomplete or misleading information is guilty of a felony of the third degree.

Massachusetts: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, and may subject such person to criminal and civil penalties.

<u>New Jersey:</u> Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

Oklahoma: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

Kansas and Oregon: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto may be guilty of insurance fraud, and may be subject to criminal and civil penalties.

Virginia: Any person who, with the intent to defraud or knowing that he is facilitating a fraud against an insurer, files a claim containing a false or deceptive statement may have violated state law.

**Employee Signature** 

Data

## **Please Review Before Submitting Claim**

## Information for Employee

- Complete your section of the claim form (items 1 through 21) in full to assure positive identification and prompt payment. Please print or type.
  Note: Item 8 (Employee Social Security Number) must be completed for the claim to be processed.
- 2. The patient (or parent if patient is a minor) must sign item 20.
- 3. You must sign the claim form item 21.
- 4. You can arrange for Metlife to make payment directly to the dentist by completing item 22. If you wish benefits to be paid directly to yourself, do not complete item 22. In either case, a statement of benefits paid will be sent to you.
- 5. If total charges for the planned course of treatment are expected to be \$300 or more, the form should be completed and submitted to MetLife prior to the commencement of the course of treatment for a pretreatment estimate of benefits. MetLife will notify you of your benefits payable.
  - (If you wish, a pretreatment estimate may be requested for anticipated dental expenses of less than \$300.)
- 6. If total charges for the planned course of treatment will be less than \$300, the claim form should be completed when treatment is completed and mailed to the address shown below.

**Dental Coverage** is subject to specific limitations and exclusions. Please refer to your booklet for a description of covered services, schedule of benefits payable, limitations and exclusions.

## Information for Attending Dentist

- 1. Benefits are payable in accordance with four Classes of Services. It is therefore important that a separate fee is indicated for each item of service performed.
- 2. If total charges for a course of treatment are expected to be \$300 or more, check the box noted "Pre-treatment estimate" and complete items 23 through 39. The completed claim form should be sent to the address shown below.
- 3. if total charges for a course of treatment are expected to be \$300 or more, check the box noted "Pre-treatment estimate" and complete items 23 through 39. The completed claim form should be sent to MetLife prior to the commencement of the course of treatment. MetLife will review the claim (and any supplementary information required) and notify your patient of the benefits payable.
  - A pre-treatment estimate of benefits is not intended to preclude a course of treatment agreed upon by you and your patient. The intent is to avoid any misunderstanding concerning the benefits payable under the dental plan. A pre-treatment estimate is not necessary for oral examinations, cleanings, fluoride applications, dental x-rays, or emergency treatment.
- 4. If the address where treatment was performed is different than the mailing address in item 24, complete item 40.
- 5. Generally, we do **not** request x-rays where standard filling materials are used. Pre-operative x-rays are requested **only** in connection with prosthetics, fixed bridgework, or cast restorations. Occasionally we may request x-rays that relate to other dental services.
  - In an effort to reduce your costs and inconvenience, we request your cooperation in submitting x-rays *only* in the above mentioned circumstances or when specifically requested. This will also enable us to expedite the processing of a pre-treatment estimate.
- 6. If authorized by the employee, benefit payments will be made directly to you.

Mail Completed form to:

MetLife Dental Claims P.O. Box 981282 El Paso, TX 79998-1282