Pinellas County Schools - Climate Survey 2011 Departments & Regions Climate Respondents: School-Based Employees

			School-Base	d Employees	
		Instructional Staff	Support Staff	Professional Technical Supervisory	Administrative Staff
The staff in the Human Resources	Agree	71.9%	74.1%	61.1%	88.2%
Department is <u>accessible</u>	Neutral	21.0%	20.7%	27.8%	10.5%
	Disagree	7.2%	5.2%	11.1%	1.3%
	Total N	2677	810	36	152
The staff in the Human Resources	Agree	69.8%	72.5%	61.1%	88.9%
Department is <u>helpful</u>	Neutral	22.8%	22.9%	25.0%	9.2%
	Disagree	7.3%	4.7%	13.9%	2.0%
	Total N	2657	817	36	153
The staff in the Human Resources	Agree	65.1%	68.0%	55.9%	88.2%
Department is responsive to my needs	Neutral	25.6%	25.4%	32.4%	9.9%
	Disagree	9.3%	6.7%	11.8%	2.0%
	Total N	2549	777	34	152
The staff in the Human Resources	Agree	64.1%	65.7%	54.5%	87.6%
Department <u>resolves issues in a timely</u>	Neutral	26.5%	27.3%	36.4%	11.1%
<u>manner</u>	Disagree	9.4%	7.0%	9.1%	1.3%
	Total N	2491	762	33	153
The staff in the MIS & IT Department is	Agree	66.6%	73.1%	70.6%	79.9%
<u>accessible</u>	Neutral	21.6%	20.4%	20.6%	12.5%
	Disagree	11.8%	6.5%	8.8%	7.6%
	Total N	2526	695	34	144
The staff in the MIS & IT Department is	Agree	69.9%	75.2%	82.4%	84.9%
<u>helpful</u>	Neutral	20.7%	19.9%	17.6%	10.3%
	Disagree	9.4%	4.8%	0.0%	4.8%
	Total N	2540	703	34	146

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Pinellas County Schools - Climate Survey 2011 Departments & Regions Climate Respondents: School-Based Employees

			School-Base	d Employees	
		Instructional Staff	Support Staff	Professional Technical Supervisory	Administrative Staff
The staff in the MIS & IT Department is	Agree	64.5%	70.9%	76.5%	80.1%
responsive to my needs	Neutral	22.7%	22.6%	20.6%	12.3%
	Disagree	12.8%	6.5%	2.9%	7.5%
	Total N	2517	694	34	146
The staff in the MIS & IT Department	Agree	62.4%	68.5%	79.4%	75.3%
resolves issues in a timely manner	Neutral	21.0%	23.3%	17.6%	15.8%
	Disagree	16.5%	8.2%	2.9%	8.9%
	Total N	2537	695	34	146
The staff in the Risk Management	Agree	75.0%	79.5%	68.6%	91.4%
Department is <u>accessible</u>	Neutral	20.4%	18.0%	28.6%	8.6%
	Disagree	4.6%	2.5%	2.9%	0.0%
	Total N	2544	791	35	152
The staff in the Risk Management	Agree	75.5%	78.0%	68.6%	90.8%
Department is <u>helpful</u>	Neutral	19.6%	19.2%	25.7%	8.5%
	Disagree	4.9%	2.9%	5.7%	0.7%
	Total N	2569	804	35	153
The staff in the Risk Management	Agree	72.1%	74.9%	67.6%	90.2%
Department is <u>responsive to my needs</u>	Neutral	22.1%	21.0%	29.4%	9.2%
	Disagree	5.8%	4.1%	2.9%	0.7%
	Total N	2482	777	34	153
The staff in the Risk Management	Agree	70.9%	74.1%	63.6%	90.8%
Department <u>resolves issues in a timely</u>	Neutral	23.7%	21.4%	33.3%	7.8%
<u>manner</u>	Disagree	5.4%	4.5%	3.0%	1.3%
	Total N	2454	772	33	153

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Respondents: Non School-Based Employees

			Non School-Ba	sed Employees	
		Instructional Staff	Support Staff	Professional Technical Supervisory	Administrative Staff
The staff in the Human Resources	Agree	82.8%	79.9%	72.6%	85.7%
Department is <u>accessible</u>	Neutral	15.5%	15.4%	19.2%	7.9%
	Disagree	1.7%	4.7%	8.2%	6.3%
	Total N	116	279	73	63
The staff in the Human Resources	Agree	80.7%	78.3%	70.0%	84.4%
Department is <u>helpful</u>	Neutral	17.5%	15.1%	25.7%	10.9%
	Disagree	1.8%	6.6%	4.3%	4.7%
	Total N	114	272	70	64
The staff in the Human Resources	Agree	76.9%	69.3%	61.8%	84.1%
Department is responsive to my needs	Neutral	20.4%	24.0%	27.9%	9.5%
	Disagree	2.8%	6.7%	10.3%	6.3%
	Total N	108	267	68	63
The staff in the Human Resources	Agree	75.7%	66.7%	59.1%	81.0%
Department <u>resolves issues in a timely</u>	Neutral	21.4%	23.8%	28.8%	11.1%
<u>manner</u>	Disagree	2.9%	9.6%	12.1%	7.9%
	Total N	103	261	66	63
The staff in the MIS & IT Department is	Agree	78.9%	68.3%	71.1%	66.7%
<u>accessible</u>	Neutral	16.4%	23.2%	14.5%	23.8%
	Disagree	4.7%	8.5%	14.5%	9.5%
	Total N	128	259	76	63
The staff in the MIS & IT Department is	Agree	81.1%	73.7%	73.7%	77.8%
<u>helpful</u>	Neutral	15.7%	21.2%	10.5%	15.9%
	Disagree	3.1%	5.0%	15.8%	6.3%
	Total N	127	259	76	63

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Respondents: Non School-Based Employees

			Non School-Ba	sed Employees	
		Instructional Staff	Support Staff	Professional Technical Supervisory	Administrative Staff
The staff in the MIS & IT Department is	Agree	78.9%	68.5%	67.1%	68.3%
responsive to my needs	Neutral	14.1%	21.8%	11.8%	17.5%
	Disagree	7.0%	9.7%	21.1%	14.3%
	Total N	128	257	76	63
The staff in the MIS & IT Department	Agree	77.2%	65.5%	64.5%	61.9%
resolves issues in a timely manner	Neutral	12.6%	22.5%	10.5%	17.5%
	Disagree	10.2%	12.0%	25.0%	20.6%
	Total N	127	258	76	63
The staff in the Risk Management	Agree	89.8%	78.6%	86.8%	87.1%
Department is <u>accessible</u>	Neutral	9.4%	17.1%	7.9%	8.1%
	Disagree	0.8%	4.3%	5.3%	4.8%
	Total N	127	281	76	62
The staff in the Risk Management	Agree	90.5%	80.1%	80.3%	86.9%
Department is <u>helpful</u>	Neutral	7.9%	15.6%	11.8%	6.6%
	Disagree	1.6%	4.3%	7.9%	6.6%
	Total N	126	282	76	61
The staff in the Risk Management	Agree	88.7%	75.5%	81.1%	86.7%
Department is <u>responsive to my needs</u>	Neutral	8.9%	17.5%	10.8%	8.3%
	Disagree	2.4%	6.9%	8.1%	5.0%
	Total N	124	274	74	60
The staff in the Risk Management	Agree	86.8%	74.4%	77.8%	87.9%
Department <u>resolves issues in a timely</u>	Neutral	10.7%	18.5%	12.5%	6.9%
<u>manner</u>	Disagree	2.5%	7.0%	9.7%	5.2%
	Total N	121	270	72	58

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Respondents: School-Based & Non-School Based Employees

		School-Based		Non School-B	ased Employees	
		Administrative Staff	Instructional Staff	Support Staff	Professional Technical Supervisory	Administrative Staff
The staff in the Payroll Department is <u>accessible</u>	Agree	95.1%	88.2%	83.6%	83.3%	91.9%
	Neutral	4.9%	11.8%	10.7%	12.5%	4.8%
	Disagree	0.0%	0.0%	5.7%	4.2%	3.2%
	Total N	143	127	280	72	62
The staff in the Payroll Department is <u>helpful</u>	Agree	95.2%	86.6%	83.9%	80.8%	90.5%
	Neutral	4.8%	13.4%	10.0%	12.3%	4.8%
	Disagree	0.0%	0.0%	6.1%	6.8%	4.8%
	Total N	145	127	279	73	63
The staff in the Payroll Department is <u>responsive to</u>	Agree	95.2%	86.9%	84.7%	79.7%	90.5%
my needs	Neutral	4.8%	13.1%	10.2%	15.9%	6.3%
	Disagree	0.0%	0.0%	5.1%	4.3%	3.2%
	Total N	145	122	274	69	63
The staff in the Payroll Department <u>resolves issues</u>	Agree	94.5%	84.9%	84.2%	79.4%	90.3%
in a timely manner	Neutral	5.5%	15.1%	10.7%	13.2%	6.5%
	Disagree	0.0%	0.0%	5.1%	7.4%	3.2%
	Total N	146	119	272	68	62
The staff in the Superintendent's Office is	Agree	80.0%	25.3%	42.1%	40.6%	67.2%
<u>accessible</u>	Neutral	13.1%	28.0%	36.6%	35.9%	12.1%
	Disagree	6.9%	46.7%	21.3%	23.4%	20.7%
	Total N	130	75	202	64	58
The staff in the Superintendent's Office is helpful	Agree	81.7%	25.7%	42.0%	50.8%	76.7%
	Neutral	11.5%	41.4%	42.0%	39.0%	10.0%
	Disagree	6.9%	32.9%	16.1%	10.2%	13.3%
	Total N	131	70	193	59	60

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Respondents: School-Based & Non-School Based Employees

		School-Based		Non School-B	ased Employees	
		Administrative Staff	Instructional Staff	Support Staff	Professional Technical Supervisory	Administrative Staff
The staff in the Superintendent's Office is	Agree	79.2%	23.9%	36.5%	43.1%	59.6%
responsive to my needs	Neutral	13.1%	38.0%	42.9%	46.6%	19.3%
	Disagree	7.7%	38.0%	20.6%	10.3%	21.1%
	Total N	130	71	189	58	57
The staff in the Superintendent's Office resolves	Agree	77.4%	25.0%	37.5%	45.8%	63.8%
issues in a timely manner	Neutral	13.5%	37.5%	39.1%	32.2%	20.7%
	Disagree	9.0%	37.5%	23.4%	22.0%	15.5%
	Total N	133	72	192	59	58

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Pinellas County Schools - Climate Survey 2011 Departments & Regions Climate Respondents: School-Based & Non-School Based Employees

			School-Based Employees						
		Instructional Staff	Support Staff	Professional Technical Supervisory	Administrative Staff	Administrative Staff			
The staff in the Transportation Department	Agree	44.9%	60.2%	38.9%	76.9%	86.4%			
is <u>accessible</u>	Neutral	42.8%	28.3%	44.4%	11.9%	13.6%			
	Disagree	12.3%	11.5%	16.7%	11.2%	0.0%			
	Total N	1460	600	18	143	44			
The staff in the Transportation Department	Agree	45.4%	61.0%	44.4%	79.9%	88.4%			
is <u>helpful</u>	Neutral	43.2%	29.5%	44.4%	12.5%	9.3%			
	Disagree	11.4%	9.5%	11.1%	7.6%	2.3%			
	Total N	1490	603	18	144	43			
The staff in the Transportation Department	Agree	41.7%	57.6%	38.9%	77.1%	81.8%			
is <u>responsive to my needs</u>	Neutral	45.2%	31.7%	44.4%	11.1%	15.9%			
	Disagree	13.1%	10.6%	16.7%	11.8%	2.3%			
	Total N	1422	583	18	144	44			
The staff in the Transportation Department	Agree	41.6%	57.3%	38.9%	72.9%	81.0%			
resolves issues in a timely manner	Neutral	44.0%	29.9%	44.4%	14.6%	16.7%			
	Disagree	14.4%	12.8%	16.7%	12.5%	2.4%			
	Total N	1447	586	18	144	42			

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Pinellas County Schools - Climate Survey 2011 Departments & Regions Climate Respondents: School-Based & Non-School Based Employees

		Sc	hool-Based Emplo	oyees	Non School-Ba	sed Employees
		Support Staff	Professional Technical	Administrative Staff	Support Staff	Professional Technical
The staff in the Facilities Department is	Agree	78.6%	84.4%	91.0%	87.1%	83.8%
<u>accessible</u>	Neutral	17.8%	9.4%	8.3%	11.2%	12.2%
	Disagree	3.6%	6.2%	0.7%	1.6%	4.1%
	Total	723	32	145	249	74
The staff in the Facilities Department is <u>helpful</u>	Agree	79.1%	87.5%	90.3%	89.1%	85.1%
	Neutral	17.9%	9.4%	9.0%	10.5%	12.2%
	Disagree	3.0%	3.1%	0.7%	0.4%	2.7%
	Total	736	32	144	247	74
The staff in the Facilities Department is	Agree	76.2%	77.4%	90.3%	83.8%	78.1%
responsive to my needs	Neutral	19.7%	16.1%	8.3%	13.3%	15.1%
	Disagree	4.2%	6.5%	1.4%	2.9%	6.8%
	Total	722	31	145	241	73
The staff in the Facilities Department <u>resolves</u>	Agree	74.4%	75.0%	84.7%	83.1%	76.7%
issues in a timely manner	Neutral	18.9%	15.6%	11.1%	14.0%	16.4%
	Disagree	6.6%	9.4%	4.2%	2.9%	6.8%
	Total	723	32	144	243	73

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Respondents: School-Based & Non-School Based Employees

		School-Base	ed Employees	Non School-Ba	ased Employees
		Instructional Staff	Administrative Staff	Instructional Staff	Administrative Staff
The Curriculum & Instruction Department is	Agree	66.0%	85.2%	82.9%	94.1%
<u>helpful</u>	Neutral	21.1%	10.2%	12.2%	2.9%
	Disagree	12.9%	4.5%	4.9%	2.9%
	Total	1326	88	41	34
The Curriculum & Instruction Department	Agree	60.2%	85.2%	82.1%	91.2%
resolves issues in a timely manner	Neutral	25.8%	8.0%	12.8%	5.9%
	Disagree	14.0%	6.8%	5.1%	2.9%
	Total	1263	88	39	34
The Curriculum & Instruction Department is	Agree	60.2%	83.9%	77.5%	91.2%
responsive to my needs	Neutral	23.6%	10.3%	17.5%	5.9%
	Disagree	16.2%	5.7%	5.0%	2.9%
	Total	1296	87	40	34
The Curriculum & Instruction Department is	Agree	65.3%	85.2%	82.9%	97.1%
<u>accessible</u>	Neutral	22.6%	10.2%	9.8%	0.0%
	Disagree	12.1%	4.5%	7.3%	2.9%
	Total	1297	88	41	34
The Elementary Education Department is	Agree	76.8%	94.9%	91.3%	84.6%
<u>helpful</u>	Neutral	17.2%	2.6%	8.7%	7.7%
	Disagree	6.0%	2.6%	0.0%	7.7%
	Total	1407	78	46	13
The Elementary Education Department	Agree	70.5%	93.4%	88.9%	84.6%
resolves issues in a timely manner	Neutral	20.5%	3.9%	11.1%	7.7%
	Disagree	9.0%	2.6%	0.0%	7.7%
	Total	1345	76	45	13

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Respondents: School-Based & Non-School Based Employees

		School-Base	ed Employees	Non School-Ba	ased Employees
		Instructional Staff	Administrative Staff	Instructional Staff	Administrative Staff
The Elementary Education Department is	Agree	70.5%	93.6%	86.7%	84.6%
responsive to my needs	Neutral	19.6%	2.6%	11.1%	7.7%
	Disagree	10.0%	3.8%	2.2%	7.7%
	Total	1375	78	45	13
The Elementary Education Department is	Agree	75.4%	97.4%	88.9%	84.6%
<u>accessible</u>	Neutral	18.6%	1.3%	8.9%	7.7%
	Disagree	6.1%	1.3%	2.2%	7.7%
	Total	1385	78	45	13
The Middle School Education Department is	Agree	61.3%	88.0%	100.0%	33.3%
<u>helpful</u>	Neutral	23.7%	12.0%	0.0%	0.0%
	Disagree	15.0%	0.0%	0.0%	66.7%
	Total	535	25	9	3
The Middle School Education Department	Agree	56.6%	92.0%	100.0%	33.3%
resolves issues in a timely manner	Neutral	24.9%	8.0%	0.0%	33.3%
	Disagree	18.5%	0.0%	0.0%	33.3%
	Total	530	25	8	3
The Middle School Education Department is	Agree	57.4%	88.0%	100.0%	33.3%
responsive to my needs	Neutral	24.2%	12.0%	0.0%	33.3%
	Disagree	18.4%	0.0%	0.0%	33.3%
	Total	528	25	9	3
The Middle School Education Department is	Agree	61.1%	92.0%	88.9%	33.3%
<u>accessible</u>	Neutral	21.8%	8.0%	11.1%	33.3%
	Disagree	17.1%	0.0%	0.0%	33.3%
	Total	527	25	9	3

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Respondents: School-Based & Non-School Based Employees

		School-Base	ed Employees	Non School-B	ased Employees
		Instructional Staff	Administrative Staff	Instructional Staff	Administrative Staff
The High School Education Department is	Agree	61.8%	86.1%	76.5%	100.0%
<u>helpful</u>	Neutral	24.4%	8.3%	5.9%	0.0%
	Disagree	13.8%	5.6%	17.6%	0.0%
	Total	769	36	17	14
The High School Education Department	Agree	56.3%	83.3%	81.2%	100.0%
resolves issues in a timely manner	Neutral	26.4%	11.1%	6.2%	0.0%
	Disagree	17.3%	5.6%	12.5%	0.0%
	Total	765	36	16	14
The High School Education Department is	Agree	55.9%	86.1%	76.5%	100.0%
responsive to my needs	Neutral	25.7%	8.3%	5.9%	0.0%
	Disagree	18.4%	5.6%	17.6%	0.0%
	Total	762	36	17	14
The High School Education Department is	Agree	61.4%	86.1%	82.4%	100.0%
<u>accessible</u>	Neutral	24.9%	13.9%	5.9%	0.0%
	Disagree	13.7%	0.0%	11.8%	0.0%
	Total	760	36	17	14
The Exceptional Student Education	Agree	73.0%	83.3%	86.2%	88.2%
Department is <u>helpful</u>	Neutral	12.5%	8.3%	8.0%	11.8%
	Disagree	14.5%	8.3%	5.7%	0.0%
	Total	678	36	87	17
The Exceptional Student Education	Agree	64.5%	72.2%	73.3%	88.2%
Department <u>resolves issues in a timely manner</u>	Neutral	13.4%	8.3%	12.8%	5.9%
	Disagree	22.1%	19.4%	14.0%	5.9%
	Total	671	36	86	17

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Respondents: School-Based & Non-School Based Employees

		School-Base	ed Employees	Non School-B	ased Employees
		Instructional Staff	Administrative Staff	Instructional Staff	Administrative Staff
The Exceptional Student Education	Agree	66.2%	75.0%	80.2%	88.2%
Department is responsive to my needs	Neutral	15.7%	13.9%	10.5%	11.8%
	Disagree	18.1%	11.1%	9.3%	0.0%
	Total	675	36	86	17
The Exceptional Student Education	Agree	72.5%	77.8%	84.7%	94.1%
Department is <u>accessible</u>	Neutral	15.2%	13.9%	8.2%	5.9%
	Disagree	12.3%	8.3%	7.1%	0.0%
	Total	673	36	85	17
The English for Speakers of Other Languages	Agree	71.1%	75.0%	25.0%	66.7%
Department is <u>helpful</u>	Neutral	13.2%	25.0%	50.0%	33.3%
	Disagree	15.8%	0.0%	25.0%	0.0%
	Total	228	4	4	3
The English for Speakers of Other Languages	Agree	69.1%	60.0%	0.0%	66.7%
Department <u>resolves issues in a timely manner</u>	Neutral	15.0%	0.0%	75.0%	33.3%
	Disagree	15.9%	40.0%	25.0%	0.0%
	Total	220	5	4	3
The English for Speakers of Other Languages	Agree	65.5%	60.0%	25.0%	66.7%
Department is <u>responsive to my needs</u>	Neutral	14.2%	0.0%	50.0%	33.3%
	Disagree	20.4%	40.0%	25.0%	0.0%
	Total	226	5	4	3
The English for Speakers of Other Languages	Agree	71.4%	80.0%	0.0%	66.7%
Department is <u>accessible</u>	Neutral	12.5%	0.0%	75.0%	33.3%
	Disagree	16.1%	20.0%	25.0%	0.0%
	Total	224	5	4	3

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Respondents: School-Based & Non-School Based Employees

		School-Base	ed Employees	Non School-Based Employees		
		Instructional Staff	Administrative Staff	Instructional Staff	Administrative Staff	
The Dropout Prevention Department is	Agree	68.3%	77.8%	100.0%	72.7%	
<u>helpful</u>	Neutral	14.4%	22.2%	0.0%	18.2%	
	Disagree	17.4%	0.0%	0.0%	9.1%	
	Total	167	9	11	11	
The Dropout Prevention Department resolves	Agree	62.9%	88.9%	100.0%	54.5%	
issues in a timely manner	Neutral	15.6%	11.1%	0.0%	18.2%	
	Disagree	21.6%	0.0%	0.0%	27.3%	
	Total	167	9	11	11	
The Dropout Prevention Department is	Agree	66.1%	88.9%	100.0%	72.7%	
responsive to my needs	Neutral	12.1%	0.0%	0.0%	18.2%	
	Disagree	21.8%	11.1%	0.0%	9.1%	
	Total	165	9	11	11	
The Dropout Prevention Department is	Agree	65.1%	88.9%	100.0%	63.6%	
<u>accessible</u>	Neutral	15.7%	11.1%	0.0%	27.3%	
	Disagree	19.3%	0.0%	0.0%	9.1%	
	Total	166	9	9	11	

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Pinellas County Schools - Climate Survey 2011 Departments & Regions Climate Respondents: School-Based & Non-School Based Employees

		Administr	rative Staff
		School- Based	Non School- Based
The staff in the Budget Department is	Agree	84.1%	89.3%
<u>accessible</u>	Neutral	14.3%	8.9%
	Disagree	1.6%	1.8%
	Total N	126	56
The staff in the Budget Department is	Agree	82.7%	89.5%
<u>helpful</u>	Neutral	15.7%	8.8%
	Disagree	1.6%	1.8%
	Total N	127	57
The staff in the Budget Department is	Agree	79.7%	87.5%
responsive to my needs	Neutral	17.2%	10.7%
	Disagree	3.1%	1.8%
	Total N	128	56
The staff in the Budget Department	Agree	80.5%	89.3%
resolves issues in a timely manner	Neutral	15.6%	8.9%
	Disagree	3.9%	1.8%
	Total N	128	56
The staff in the Communications	Agree	87.9%	78.7%
Department is <u>accessible</u>	Neutral	10.0%	16.4%
	Disagree	2.1%	4.9%
	Total N	140	61
The staff in the Communications	Agree	87.2%	74.2%
Department is <u>helpful</u>	Neutral	10.6%	21.0%
	Disagree	2.1%	4.8%
	Total N	141	62

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Pinellas County Schools - Climate Survey 2011 Departments & Regions Climate Respondents: School-Based & Non-School Based Employees

		Administr	ative Staff
		School- Based	Non School- Based
The staff in the Communications	Agree	85.7%	68.9%
Department is <u>responsive to my needs</u>	Neutral	12.1%	21.3%
	Disagree	2.1%	9.8%
	Total N	140	61
The staff in the Communications	Agree	86.3%	68.3%
Department <u>resolves issues in a timely</u>	Neutral	11.5%	23.3%
<u>manner</u>	Disagree	2.2%	8.3%
	Total N	139	60
The staff in the Office of General Counsel is	Agree	87.3%	90.0%
<u>accessible</u>	Neutral	11.1%	8.3%
	Disagree	1.6%	1.7%
	Total N	126	60
The staff in the Office of General Counsel is	Agree	87.5%	90.0%
<u>helpful</u>	Neutral	10.9%	6.7%
	Disagree	1.6%	3.3%
	Total N	128	60
The staff in the Office of General Counsel is	Agree	86.6%	86.7%
responsive to my needs	Neutral	11.0%	8.3%
	Disagree	2.4%	5.0%
	Total N	127	60
The staff in the Office of General Counsel	Agree	85.9%	86.4%
resolves issues in a timely manner	Neutral	11.7%	6.8%
	Disagree	2.3%	6.8%
	Total N	128	59

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Respondents: School-Based & Non-School Based Employees

			Scl	hool-Based Emplo	oyees	Non School-Based Employees			
			Support Staff	Professional Technical Supervisory	Administrative Staff	Support Staff	Professional Technical Supervisory	Administrative Staff	
Region 1	The staff in the Regional Office is	Agree	52.5%	0.0%	92.0%	80.0%	58.3%	44.4%	
	<u>accessible</u>	Neutral	38.6%	100.0%	0.0%	15.0%	33.3%	22.2%	
		Disagree	8.9%	0.0%	8.0%	5.0%	8.3%	33.3%	
		Total	101	3	25	20	12	9	
	The staff in the Regional Office is helpful	Agree	53.9%	0.0%	96.0%	75.0%	63.6%	37.5%	
		Neutral	34.3%	100.0%	0.0%	20.0%	36.4%	37.5%	
		Disagree	11.8%	0.0%	4.0%	5.0%	0.0%	25.0%	
		Total	102	3	25	20	11	8	
	The staff in the Regional Office is	Agree	52.9%	0.0%	88.0%	75.0%	58.3%	44.4%	
	responsive to my needs	Neutral	38.2%	100.0%	4.0%	20.0%	41.7%	22.2%	
		Disagree	8.8%	0.0%	8.0%	5.0%	0.0%	33.3%	
		Total	102	3	25	20	12	9	
	The staff in the Regional Office	Agree	51.0%	0.0%	92.0%	70.0%	63.6%	37.5%	
	resolves issues in a timely manner	Neutral	39.2%	100.0%	4.0%	25.0%	36.4%	37.5%	
		Disagree	9.8%	0.0%	4.0%	5.0%	0.0%	25.0%	
		Total	102	3	25	20	11	8	

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Respondents: School-Based & Non-School Based Employees

			Sc	hool-Based Emplo	oyees	Non School-Based Employees			
			Support Staff	Professional Technical Supervisory	Administrative Staff	Support Staff	Professional Technical Supervisory	Administrative Staff	
Region 2	The staff in the Regional Office is	Agree	58.2%	66.7%	93.8%	100.0%	66.7%	50.0%	
	<u>accessible</u>	Neutral	34.5%	0.0%	6.2%	0.0%	33.3%	0.0%	
		Disagree	7.3%	33.3%	0.0%	0.0%	0.0%	50.0%	
		Total	110	6	32	9	3	2	
	The staff in the Regional Office is helpful	Agree	58.2%	66.7%	90.6%	90.0%	66.7%	50.0%	
		Neutral	34.5%	0.0%	9.4%	0.0%	33.3%	0.0%	
		Disagree	7.3%	33.3%	0.0%	10.0%	0.0%	50.0%	
		Total	110	6	32	10	3	2	
	The staff in the Regional Office is	Agree	52.8%	60.0%	90.6%	80.0%	66.7%	50.0%	
	responsive to my needs	Neutral	39.6%	0.0%	9.4%	10.0%	33.3%	0.0%	
		Disagree	7.5%	40.0%	0.0%	10.0%	0.0%	50.0%	
		Total	106	5	32	10	3	2	
	The staff in the Regional Office	Agree	55.2%	60.0%	90.6%	77.8%	66.7%	50.0%	
	resolves issues in a timely manner	Neutral	38.1%	0.0%	9.4%	22.2%	33.3%	0.0%	
		Disagree	6.7%	40.0%	0.0%	0.0%	0.0%	50.0%	
		Total	105	5	32	9	3	2	

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Respondents: School-Based & Non-School Based Employees

			Sc	nool-Based Emplo	pyees	Non School-Based Employees			
			Support Staff	Professional Technical Supervisory	Administrative Staff	Support Staff	Professional Technical Supervisory	Administrative Staff	
Region 3	The staff in the Regional Office is	Agree	68.3%	100.0%	87.5%	62.5%	66.7%	100.0%	
	<u>accessible</u>	Neutral	21.8%	0.0%	8.3%	31.2%	0.0%	0.0%	
		Disagree	9.9%	0.0%	4.2%	6.2%	33.3%	0.0%	
		Total	101	2	24	16	3	3	
	The staff in the Regional Office is helpful	Agree	67.0%	100.0%	87.5%	60.0%	66.7%	100.0%	
		Neutral	26.0%	0.0%	8.3%	33.3%	0.0%	0.0%	
		Disagree	7.0%	0.0%	4.2%	6.7%	33.3%	0.0%	
		Total	100	2	24	15	3	3	
	The staff in the Regional Office is	Agree	64.6%	100.0%	75.0%	53.3%	66.7%	100.0%	
	responsive to my needs	Neutral	26.3%	0.0%	12.5%	40.0%	0.0%	0.0%	
		Disagree	9.1%	0.0%	12.5%	6.7%	33.3%	0.0%	
		Total	99	2	24	15	3	3	
	The staff in the Regional Office	Agree	64.6%	100.0%	83.3%	57.1%	66.7%	66.7%	
	resolves issues in a timely manner	Neutral	25.3%	0.0%	8.3%	28.6%	0.0%	33.3%	
		Disagree	10.1%	0.0%	8.3%	14.3%	33.3%	0.0%	
		Total	99	2	24	14	3	3	

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Respondents: School-Based & Non-School Based Employees

			Sc	hool-Based Emplo	oyees	Non School-Based Employees			
			Support Staff	Professional Technical Supervisory	Administrative Staff	Support Staff	Professional Technical Supervisory	Administrative Staff	
Region 4	The staff in the Regional Office is	Agree	64.2%	33.3%	95.2%	80.0%	100.0%	100.0%	
	<u>accessible</u>	Neutral	27.5%	66.7%	4.8%	20.0%	0.0%	0.0%	
		Disagree	8.3%	0.0%	0.0%	0.0%	0.0%	0.0%	
		Total	109	3	21	15	1	2	
	The staff in the Regional Office is helpful	Agree	62.8%	33.3%	90.9%	73.3%	100.0%	100.0%	
		Neutral	29.2%	66.7%	9.1%	26.7%	0.0%	0.0%	
		Disagree	8.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
		Total	113	3	22	15	1	2	
	The staff in the Regional Office is	Agree	60.2%	33.3%	90.9%	73.3%	100.0%	100.0%	
	responsive to my needs	Neutral	30.6%	66.7%	4.5%	26.7%	0.0%	0.0%	
		Disagree	9.3%	0.0%	4.5%	0.0%	0.0%	0.0%	
		Total	108	3	22	15	1	2	
	The staff in the Regional Office	Agree	63.0%	33.3%	90.9%	66.7%	100.0%	100.0%	
	resolves issues in a timely manner	Neutral	29.6%	66.7%	4.5%	33.3%	0.0%	0.0%	
		Disagree	7.4%	0.0%	4.5%	0.0%	0.0%	0.0%	
		Total	108	3	22	15	1	2	

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Respondents: School-Based & Non-School Based Employees

			Sc	nool-Based Emplo	oyees	Non School-Based Employees			
			Support Staff	Professional Technical Supervisory	Administrative Staff	Support Staff	Professional Technical Supervisory	Administrative Staff	
Region 5	The staff in the Regional Office is	Agree	66.7%	33.3%	96.0%	71.4%	100.0%	100.0%	
	<u>accessible</u>	Neutral	30.8%	33.3%	0.0%	0.0%	0.0%	0.0%	
		Disagree	2.6%	33.3%	4.0%	28.6%	0.0%	0.0%	
		Total	78	3	25	7	2	2	
	The staff in the Regional Office is helpful	Agree	65.9%	33.3%	96.0%	71.4%	100.0%	100.0%	
		Neutral	30.5%	33.3%	0.0%	0.0%	0.0%	0.0%	
		Disagree	3.7%	33.3%	4.0%	28.6%	0.0%	0.0%	
		Total	82	3	25	7	2	2	
	The staff in the Regional Office is	Agree	60.0%	33.3%	96.0%	71.4%	100.0%	100.0%	
	responsive to my needs	Neutral	35.0%	33.3%	0.0%	0.0%	0.0%	0.0%	
		Disagree	5.0%	33.3%	4.0%	28.6%	0.0%	0.0%	
		Total	80	3	25	7	2	2	
	The staff in the Regional Office	Agree	61.7%	33.3%	96.0%	71.4%	100.0%	100.0%	
	resolves issues in a timely manner	Neutral	33.3%	33.3%	0.0%	0.0%	0.0%	0.0%	
		Disagree	4.9%	33.3%	4.0%	28.6%	0.0%	0.0%	
		Total	81	3	25	7	2	2	

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Respondents: School-Based & Non-School Based Employees

			Sc	hool-Based Emplo	pyees	Non School-Based Employees			
			Support Staff	Professional Technical Supervisory	Administrative Staff	Support Staff	Professional Technical Supervisory	Administrative Staff	
Region 6	The staff in the Regional Office is	Agree	78.9%	100.0%	95.2%	100.0%	100.0%	50.0%	
	<u>accessible</u>	Neutral	21.1%	0.0%	0.0%	0.0%	0.0%	0.0%	
		Disagree	0.0%	0.0%	4.8%	0.0%	0.0%	50.0%	
		Total	19	1	21	4	1	2	
	The staff in the Regional Office is helpful	Agree	84.2%	100.0%	95.2%	100.0%	100.0%	50.0%	
		Neutral	15.8%	0.0%	0.0%	0.0%	0.0%	0.0%	
		Disagree	0.0%	0.0%	4.8%	0.0%	0.0%	50.0%	
		Total	19	1	21	4	1	2	
	The staff in the Regional Office is	Agree	78.9%	100.0%	95.5%	50.0%	100.0%	50.0%	
	responsive to my needs	Neutral	21.1%	0.0%	0.0%	25.0%	0.0%	0.0%	
		Disagree	0.0%	0.0%	4.5%	25.0%	0.0%	50.0%	
		Total	19	1	22	4	1	2	
	The staff in the Regional Office	Agree	84.2%	100.0%	95.5%	50.0%	100.0%	50.0%	
	resolves issues in a timely manner	Neutral	15.8%	0.0%	4.5%	25.0%	0.0%	0.0%	
		Disagree	0.0%	0.0%	0.0%	25.0%	0.0%	50.0%	
		Total	19	1	22	4	1	2	

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